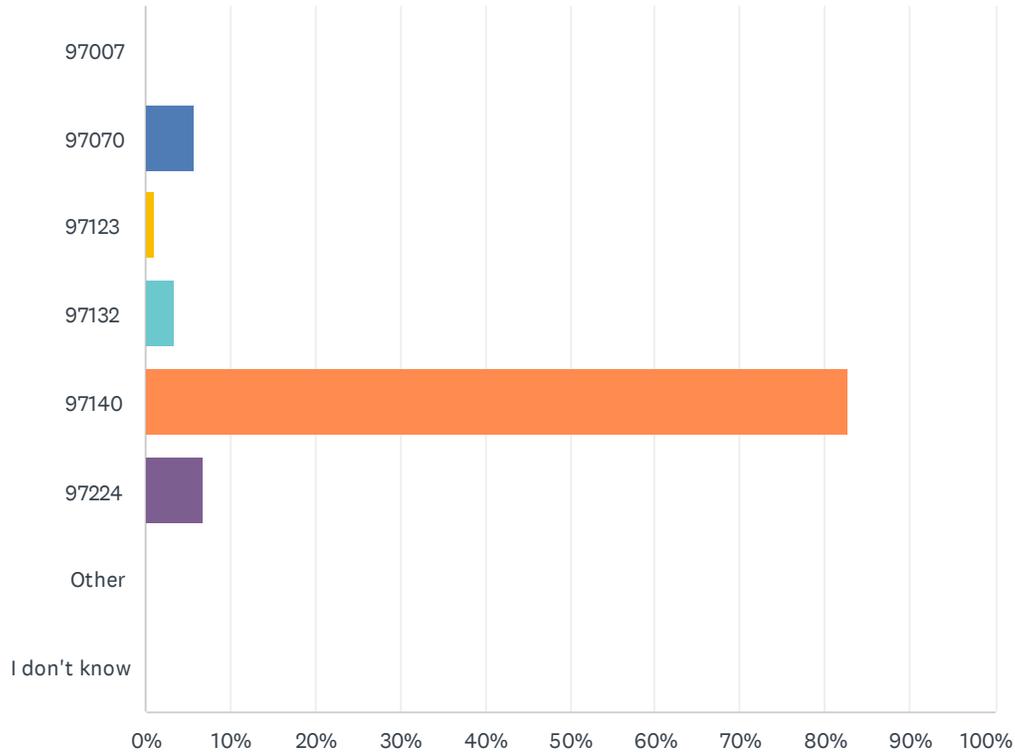


Q1 What zipcode do you live in?

Answered: 87 Skipped: 0



ANSWER CHOICES	RESPONSES
97007	0.00% 0
97070	5.75% 5
97123	1.15% 1
97132	3.45% 3
97140	82.76% 72
97224	6.90% 6
Other	0.00% 0
I don't know	0.00% 0
TOTAL	87

Q2 What do you value the most about our community?

Answered: 70 Skipped: 17

#	RESPONSES	DATE
1	"Las personas con un excelente don de servicio, el acompañamiento y la calidad humana." Google translated: People with an excellent gift of service, accompaniment and human quality.	5/18/2023 10:16 AM
2	Smaller size feels nice	4/29/2023 8:57 PM
3	Safe and beautiful. People are nice and the parks are well kept.	4/29/2023 8:37 AM
4	The variety of resources available and the accessibility of everything	4/28/2023 4:22 PM
5	Access!	4/28/2023 2:30 PM
6	Family oriented	4/28/2023 10:49 AM
7	Small town feel with big-ish city amenities.	4/27/2023 1:15 PM
8	Library, Parks	4/24/2023 5:19 PM
9	Access to free information and learning	4/24/2023 12:35 PM
10	The friendliness of community members, the beautiful area of downtown, and the safety	4/24/2023 7:44 AM
11	The "small community" feel, regardless of the growth the town has experienced.	4/22/2023 1:15 PM
12	Very family oriented and walkability	4/21/2023 9:18 PM
13	The fact that many people know each other, a great library with ILL, and a good school system. And the safety here.	4/19/2023 7:01 PM
14	Walkable access to services	4/19/2023 6:52 PM
15	Having activities for my toddler to participate and learn in!	4/19/2023 4:32 PM
16	The walkability of everything you could need with in 15 minutes	4/17/2023 8:18 PM
17	Offers many events to read, learn technology and current electronical and computer based mechanics/3-d printing/communicative connections through website, twitter, social group emails, and current books enlightening on current changes - socializing, gender changes, personal views from both youth and elders	4/17/2023 7:40 PM
18	The City of Sherwood plans things really well, and this makes the finished product really enjoyable. I am thinking of the Cedar Creek Trail as an example.	4/17/2023 12:11 PM
19	I value the effort made to keep the community feeling caring for the young and old. I see this in the senior center, the arts center, festivals and music.	4/17/2023 8:55 AM
20	Welcoming feel and kind people	4/16/2023 7:27 PM
21	Library: the flexibility and ease to draw from multiple branches. City of Sherwood community: safety in walkability.	4/16/2023 2:54 PM
22	The ability to access goods/resources/information freely and quickly	4/16/2023 1:58 PM
23	Community spirit.	4/13/2023 2:06 PM
24	Small town	4/13/2023 6:28 AM
25	It provides free knowledge resources	4/12/2023 8:27 PM
26	Interconnectedness and access to caring resources.	4/12/2023 5:22 PM
27	That they have plenty family activities	4/12/2023 10:07 AM
28	That it is fairly small. You tend to know your neighbors and local small business owners.	4/11/2023 9:05 PM

29	everything	4/11/2023 4:22 PM
30	The community! How much we are here for each other and build for each other!	4/11/2023 11:07 AM
31	The friendliness	4/11/2023 11:02 AM
32	Safety and friendliness	4/10/2023 10:40 PM
33	Peaceful and safe place most of the time for most people.	4/10/2023 9:47 AM
34	Feels small; lots of support	4/10/2023 1:30 AM
35	1	4/10/2023 12:40 AM
36	1	4/10/2023 12:09 AM
37	Safety and access to resources	4/9/2023 9:27 PM
38	sds	4/9/2023 7:57 PM
39	People here are very kind.	4/9/2023 7:49 PM
40	We are losing what I value most at a rapid rate, and most of it is gone already. Don't get me started.	4/9/2023 4:38 PM
41	Family friendly events	4/9/2023 3:06 PM
42	Sense of family	4/9/2023 12:14 PM
43	walking to town, browsing in the library, friendly people	4/9/2023 11:11 AM
44	I really love that in a small city we have so many different resources for families.	4/9/2023 9:24 AM
45	I value the small-town feel. I appreciate the friendly community.	4/9/2023 9:12 AM
46	Family oriented	4/8/2023 9:39 PM
47	All the community activities	4/8/2023 5:14 PM
48	Family friendly events and very generous people!	4/8/2023 1:51 PM
49	Family friendly!	4/8/2023 1:49 PM
50	Our community feels safe and family oriented with great opportunities for kids.	4/8/2023 1:17 PM
51	The small town feel, schools, wonderful sports and arts programs, parks and trails.	4/8/2023 12:24 PM
52	Low crime rate.	4/8/2023 12:17 PM
53	Nice area to bring up kids.	4/8/2023 11:29 AM
54	Children and how we as a community shape their environment	4/8/2023 11:09 AM
55	Small, positive, beautiful	4/8/2023 11:02 AM
56	All the activities, something for every age to do that's local	4/8/2023 10:28 AM
57	Family life. People are always out and about together, riding bikes, going to the library, playing at the park	4/8/2023 10:26 AM
58	How we have a community center and are community oriented.	4/8/2023 10:14 AM
59	How we have a community center and are community oriented.	4/8/2023 10:10 AM
60	I like that there alot events as a community	4/8/2023 10:08 AM
61	Compassion	4/8/2023 10:02 AM
62	Feeling safe and comfortable	4/8/2023 9:57 AM
63	Library and schools	4/8/2023 9:45 AM
64	The safety of our town.	4/8/2023 9:34 AM
65	Good schools. I like how Sherwood is on the edge of the metro so it's easy get out of town.	4/8/2023 9:26 AM

66	The events that are held in our community	4/8/2023 9:14 AM
67	The many fun events that are put on for our community, as well as the care that our community members have for making Sherwood a great place to live.	4/8/2023 9:12 AM
68	livability and public library	4/6/2023 4:57 PM
69	how welcoming it is (physically, personally, design wise, and more)	4/5/2023 5:03 PM
70	easy to walk, lots of parks, library	4/4/2023 6:53 PM

Q3 What is something you wish for our community?

Answered: 70 Skipped: 17

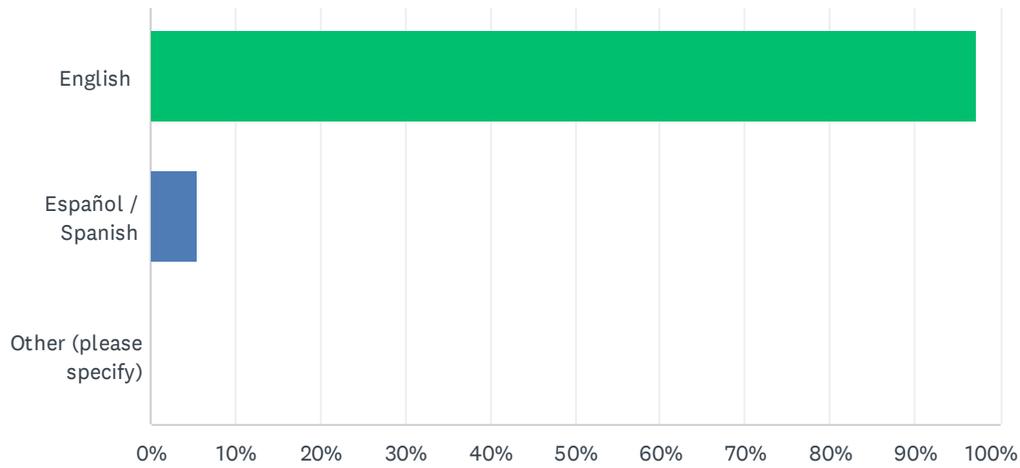
#	RESPONSES	DATE
1	"Que sigan contando con el apoyo del gobierno porque se ve que es una biblioteca muy bonita para mostrar a nivel mundial" Google translated: That they continue to have the support of the government because it is seen that it is a very nice library to show worldwide	5/18/2023 10:16 AM
2	Slow the growth	4/29/2023 8:57 PM
3	More community activities	4/29/2023 8:37 AM
4	More events to bring people together, e.g. book clubs, board game nights, etc.	4/28/2023 4:22 PM
5	More funding and more hours of access per day	4/28/2023 2:30 PM
6	I like everything about our community	4/28/2023 10:49 AM
7	More money for infrastructure.	4/27/2023 1:15 PM
8	Senior activites	4/24/2023 5:19 PM
9	More people using the library	4/24/2023 12:35 PM
10	I wish there were a few more fitness classes and arts & crafts shops- otherwise I think Sherwood is perfect!!	4/24/2023 7:44 AM
11	More activity opportunities for children under 5. Sports or play groups etc. indoor play space for children	4/21/2023 9:18 PM
12	Better public transportation.	4/19/2023 7:01 PM
13	Diversity and access for people with disabilities and non-english speakers.	4/19/2023 6:52 PM
14	A way to get the passing traffic out of the city center	4/19/2023 4:32 PM
15	I wish for a better transit system, something more inclusive to things around the neighborhood	4/17/2023 8:18 PM
16	An acknowledgement that some would like to participate in events but at a minimal scale (\$1 bbq hot dogs at car show) versus \$15 bbq plate. And manners and goodwill to all - just because someone doesn't look the Sherwood way doesn't mean they may be a nice person to save your life or child's life someday.	4/17/2023 7:40 PM
17	I am pretty happy with what I have in the Sherwood Community. There are plenty of opportunities to get involved and fun things to do...I don't have any wish list items.	4/17/2023 12:11 PM
18	That we would have a park and recreation program. It's all scattered currently.	4/17/2023 8:55 AM
19	Continue to keep that small town feeling while growing.	4/16/2023 7:27 PM
20	Library: more book discussion groups, but smaller in number. City of Sherwood community: more grocery store options.	4/16/2023 2:54 PM
21	Please don't have kids in the main area of the library as it makes it very noisy very quickly. It makes me want to leave quickly and not look around to check out more items. Please put them in a more secluded spot where they are not disruptive to others.	4/16/2023 1:58 PM
22	Undivided support.	4/13/2023 2:06 PM
23	Art	4/13/2023 6:28 AM
24	Provide more digital resources and technologies	4/12/2023 8:27 PM
25	Peaceful and kind discourse that is thoughtful about different circumstances of all residents.	4/12/2023 5:22 PM
26	More kids activities	4/12/2023 10:07 AM

27	Honesty, good values, safety	4/11/2023 9:05 PM
28	happiness	4/11/2023 4:22 PM
29	To be more a part. I need to find what are available!	4/11/2023 11:07 AM
30	More activities	4/11/2023 11:02 AM
31	Stop building more houses	4/10/2023 10:40 PM
32	I wish that we could bannish the hateful attitudes that surfaced during the pandemic. We need to accept and support all of our children.	4/10/2023 9:47 AM
33	Turf baseball fields for all ages/playing levels	4/10/2023 1:30 AM
34	1	4/10/2023 12:40 AM
35	1	4/10/2023 12:09 AM
36	More activities for families with older kids, 12-15.	4/9/2023 9:27 PM
37	ds	4/9/2023 7:57 PM
38	More community spaces and events	4/9/2023 7:49 PM
39	I wish Sherwood government had said no to developers a long time ago.	4/9/2023 4:38 PM
40	A pool	4/9/2023 3:06 PM
41	Safeness	4/9/2023 12:14 PM
42	To keep the small town feel even though we are growing quickly.	4/9/2023 11:11 AM
43	More attention to racial equity and diversity	4/9/2023 9:35 AM
44	I wish we could continue to grow with the vision to keep our city inclusive and with thoughtfulness.	4/9/2023 9:24 AM
45	More events for all age groups.	4/9/2023 9:12 AM
46	Better mom and pop restaurants	4/8/2023 9:39 PM
47	More art walk nights	4/8/2023 5:14 PM
48	More opportunities to make connections with people with similar needs--homeschooling, special needs, new move-ins, etc. Also more respectful dialogue among people of different faiths, political leanings, etc.	4/8/2023 1:51 PM
49	Cultural diversity More shops/family businesses in the Old Town buildings Inclusive playgrounds (for differently able kiddos)	4/8/2023 1:49 PM
50	For politics to be left out of our schools and library and for it to continue feeling safe and family-oriented.	4/8/2023 1:17 PM
51	A more bustling old town/Main Street	4/8/2023 12:24 PM
52	Less taxes	4/8/2023 12:17 PM
53	Diversity, peace	4/8/2023 11:29 AM
54	More community events	4/8/2023 11:09 AM
55	Equity Seeing and valuing diverse community members	4/8/2023 11:02 AM
56	More and more activities	4/8/2023 10:28 AM
57	More connection opportunities for people with kids not yet in school	4/8/2023 10:26 AM
58	We are inclusive community.	4/8/2023 10:14 AM
59	We are inclusive community.	4/8/2023 10:10 AM
60	I wish that there were more events that bring the community together	4/8/2023 10:08 AM
61	A bookstore	4/8/2023 10:02 AM

62	Better places than Walmart and hobby lobby	4/8/2023 9:57 AM
63	More diversity	4/8/2023 9:45 AM
64	I wish we had more inclusive activities and diversity	4/8/2023 9:34 AM
65	More local restaurants (not chains), a more active downtown, more affordable housing options, more hiking trails	4/8/2023 9:26 AM
66	I wish there was more events and it had the small town feel it use to have	4/8/2023 9:14 AM
67	More fun, free events for both kids and adults!	4/8/2023 9:12 AM
68	build more meeting rooms and opportunities to gather	4/6/2023 4:57 PM
69	more affordable housing	4/5/2023 5:03 PM
70	more options to meet other people	4/4/2023 6:53 PM

Q4 What languages are spoken in your home? (Check all that apply.)

Answered: 73 Skipped: 14

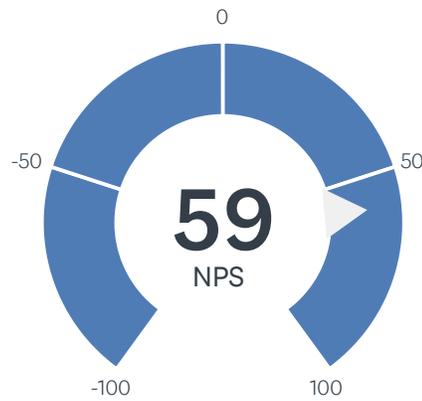


ANSWER CHOICES	RESPONSES
English	97.26% 71
Español / Spanish	5.48% 4
Other (please specify)	0.00% 0
Total Respondents: 73	

#	OTHER (PLEASE SPECIFY)	DATE
	There are no responses.	

Q5 How likely is it that you would recommend Sherwood Public Library to a friend or colleague?

Answered: 63 Skipped: 24



DETRACTORS (0-6)	PASSIVES (7-8)	PROMOTERS (9-10)	NET PROMOTER® SCORE
10% 6	22% 14	68% 43	59

Q6 Customer Service is important to us at Sherwood Public Library. How are we doing?

Answered: 63 Skipped: 24

4.5★
average rating

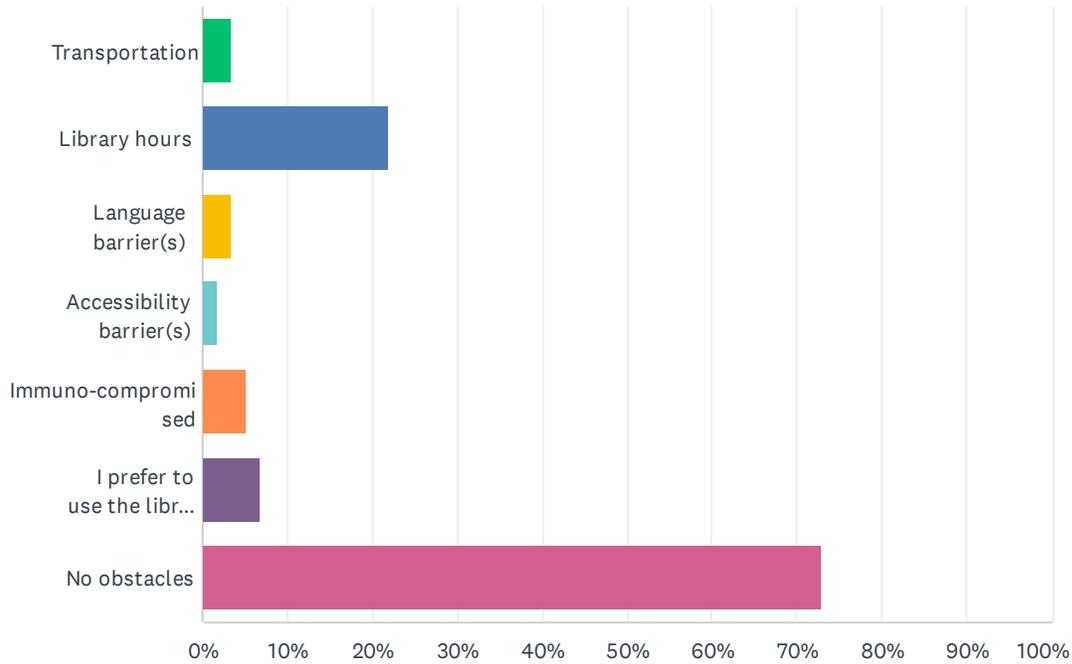


	I DO NOT GET THE SERVICE I NEED.	I RARELY GET THE SERVICE I NEED.	I SOMETIMES GET THE SERVICE I NEED.	I ALMOST ALWAYS GET THE SERVICE I NEED.	I ROUTINELY GET SERVICE THAT EXCEEDS MY NEEDS.	N/A	TOTAL	WEIGHTED AVERAGE
☆	0.00% 0	1.59% 1	4.76% 3	33.33% 21	52.38% 33	7.94% 5	63	4.48

#	ANY SPECIFIC CUSTOMER SERVICE FEEDBACK?	DATE
1	I have never had a customer service transaction that was not positive	4/29/2023 9:02 PM
2	I love seeing how the librarians are so kind to all.	4/28/2023 2:34 PM
3	Staff always pleasant	4/24/2023 5:26 PM
4	I love the ILL system at Sherwood library!	4/19/2023 8:13 PM
5	I love the library. The staff is always helpful and I am glad my daughter was a library volunteer years ago...It was her first job, I believe...	4/17/2023 12:19 PM
6	There is always a friendly person at the desk to assist with questions.	4/17/2023 9:02 AM
7	Like I said, the main area is way too loud due to the kids area. The library is supposed to be quiet!	4/16/2023 2:03 PM
8	Smiles all the way! Helpfulness & enthusiasm.	4/13/2023 2:23 PM
9	If I ask I get service	4/13/2023 6:38 AM
10	no	4/12/2023 8:32 PM
11	The library staff and management have been unresponsive about asking patrons to keep the noise levels down.	4/9/2023 4:44 PM
12	friendly staff and helpful	4/9/2023 11:15 AM
13	Staff are especially patient and helpful with my kids and helping them find books that they would like	4/8/2023 11:34 AM
14	I think we have a vibrant kid's program and I appreciate our children's librarian Jamie. The male librarian (I can't remember his name)has always been incredibly helpful	4/8/2023 9:32 AM

Q7 Do you have any obstacles to visiting Sherwood Public Library? (Check all that apply.)

Answered: 59 Skipped: 28



ANSWER CHOICES	RESPONSES
Transportation	3.39% 2
Library hours	22.03% 13
Language barrier(s)	3.39% 2
Accessibility barrier(s)	1.69% 1
Immuno-compromised	5.08% 3
I prefer to use the library primarily online.	6.78% 4
No obstacles	72.88% 43
Total Respondents: 59	

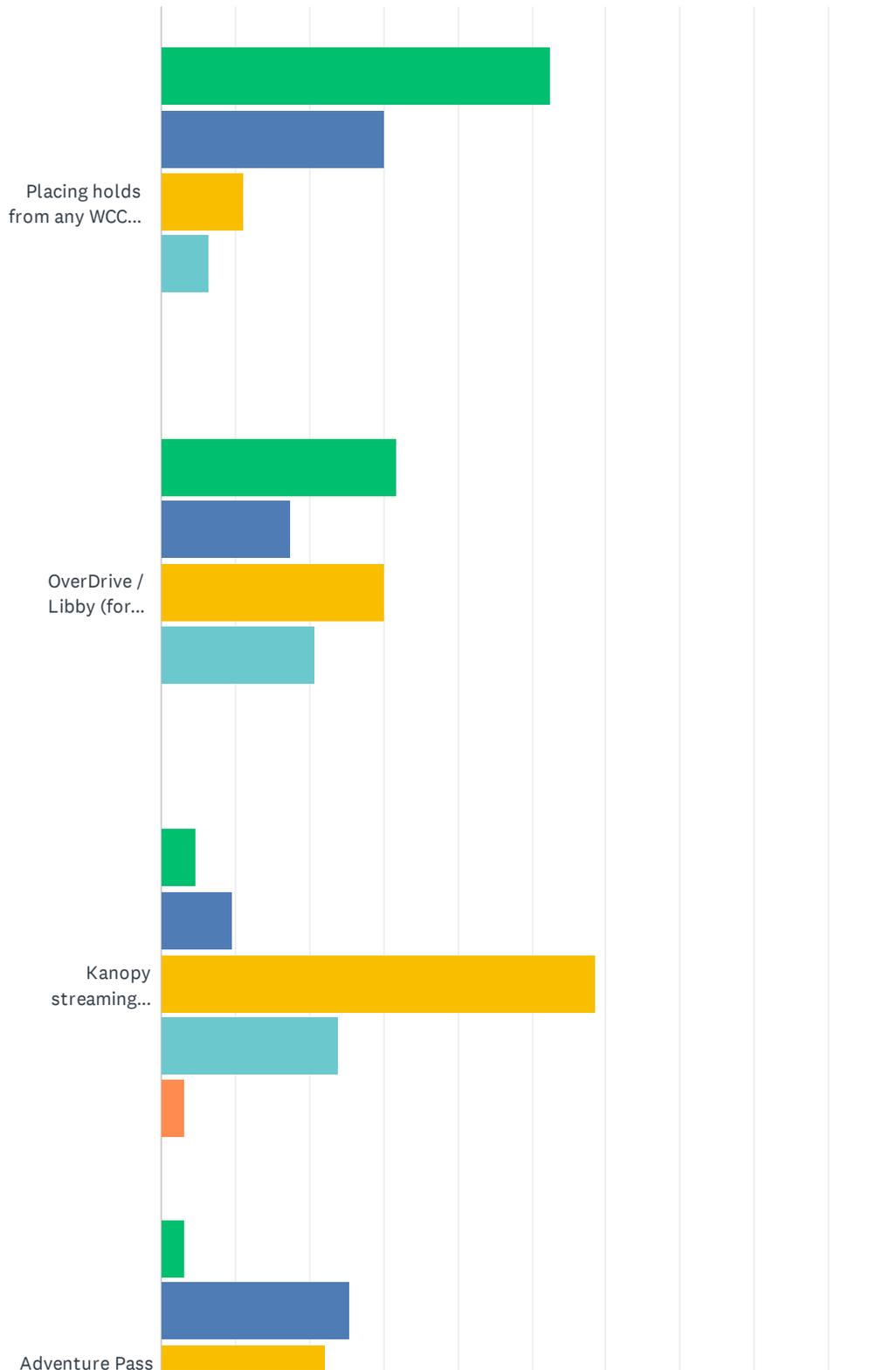
#	OTHER / COMMENT	DATE
1	Parking is not easy, many city cars taking up spaces.	4/24/2023 5:26 PM
2	Difficulties finding parking at times	4/22/2023 1:18 PM
3	I wish it was open longer hours, especially on the weekends.	4/16/2023 7:31 PM
4	It would have been good to have the option to continue with zoom or in-person attendance at the evening book discussions. I did not feel "one size fit all needs" took into account the many obstacles at that time including vulnerability for individual safety and that of additional family	4/16/2023 3:09 PM

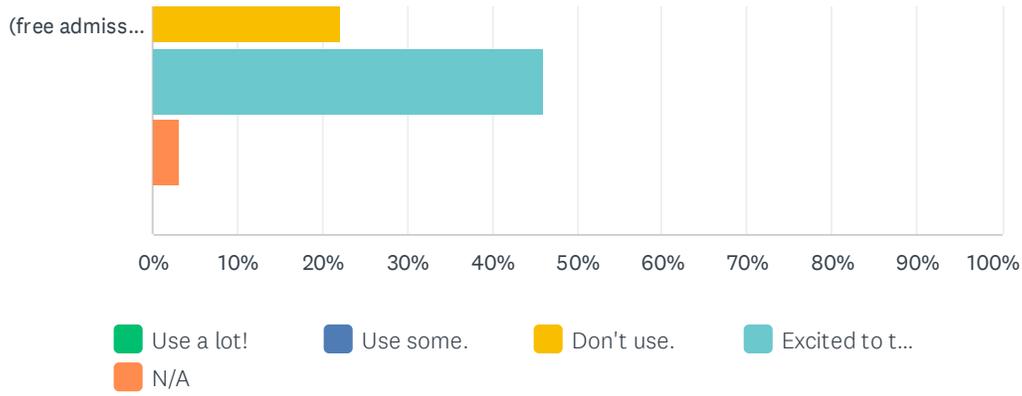
members, transportation options, and others. However, I know there was staffing limitations and it was discussed as a group and put to a vote.

5	More hours on the weekend but I understand why they are limited	4/16/2023 2:03 PM
6	Parking lot can be full and there isn't a lot of parking in downtown right now	4/9/2023 7:52 PM
7	Not open late enough	4/9/2023 4:44 PM
8	As a working parent, it's most convenient to take my child to the library on weekends. Sunday morning opening would be nice.	4/8/2023 1:56 PM

Q8 We have many library resources available online through Washington County Cooperative Library Services at wccls.org. Below are some of the most popular resources. Which do you use?

Answered: 63 Skipped: 24

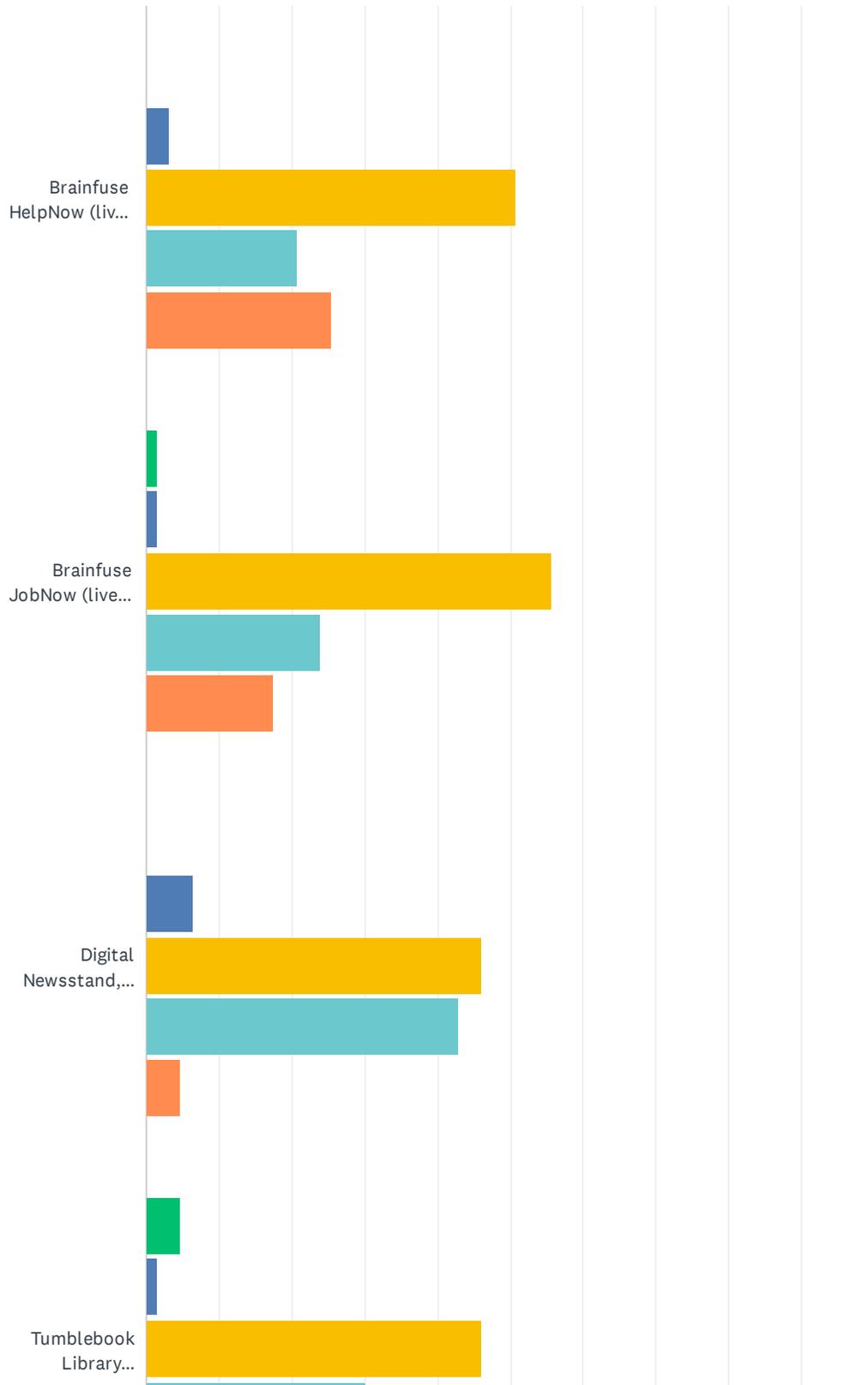


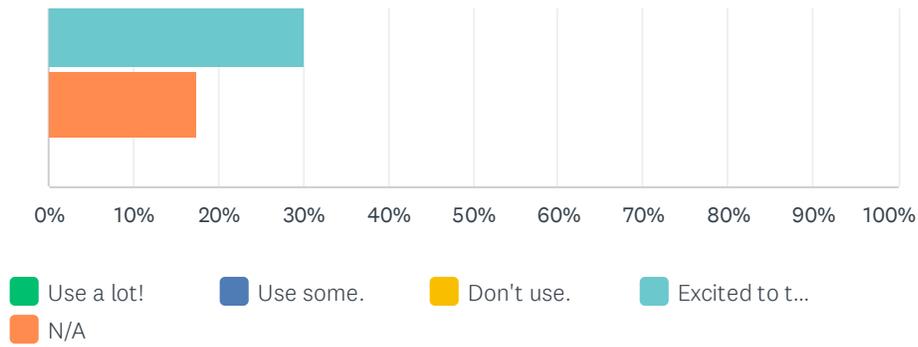


	USE A LOT!	USE SOME.	DON'T USE.	EXCITED TO TRY!	N/A	TOTAL	WEIGHTED AVERAGE
Placing holds from any WCCLS member library for pick-up at Sherwood Public Library (Learn more)	52.38% 33	30.16% 19	11.11% 7	6.35% 4	0.00% 0	63	1.71
OverDrive / Libby (for e-books and downloadable audiobooks, including Kindle) (Learn more)	31.75% 20	17.46% 11	30.16% 19	20.63% 13	0.00% 0	63	2.40
Kanopy streaming videos (Learn more)	4.76% 3	9.52% 6	58.73% 37	23.81% 15	3.17% 2	63	3.05
Adventure Pass (free admission for you and a guest to visit local destinations) (Learn more)	3.17% 2	25.40% 16	22.22% 14	46.03% 29	3.17% 2	63	3.15

Q9 Here are some of the newer resources and hidden gems from wcccls.org. Which do you use?

Answered: 63 Skipped: 24



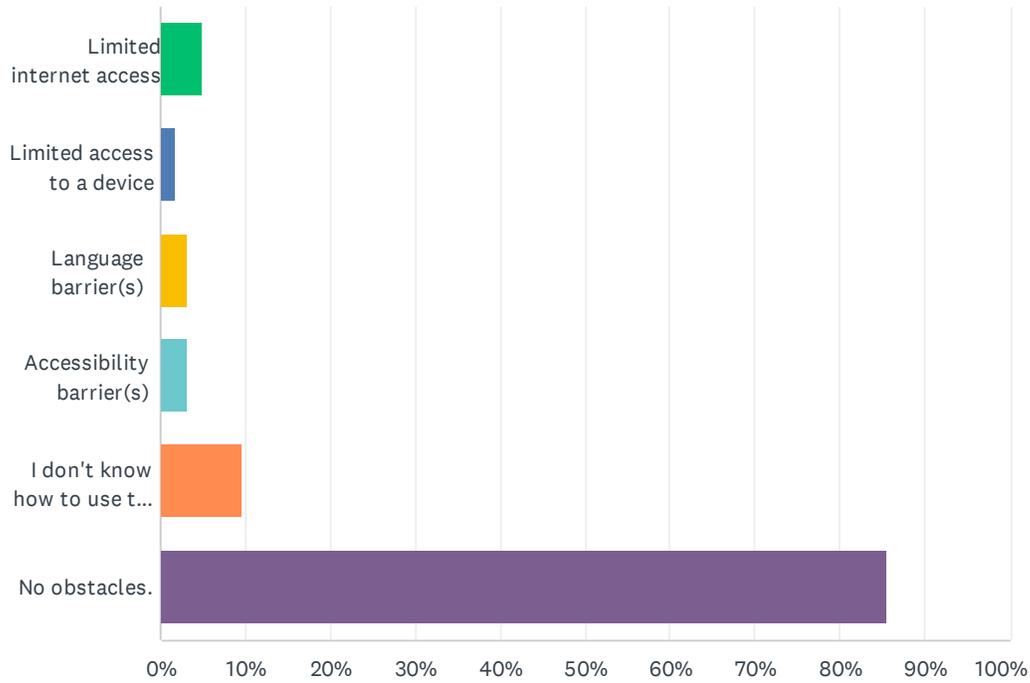


	USE A LOT!	USE SOME.	DON'T USE.	EXCITED TO TRY!	N/A	TOTAL	WEIGHTED AVERAGE
Brainfuse HelpNow (live online homework help) (Learn more)	0.00% 0	3.17% 2	50.79% 32	20.63% 13	25.40% 16	63	3.23
Brainfuse JobNow (live online resume and career coaching) (Learn more)	1.59% 1	1.59% 1	55.56% 35	23.81% 15	17.46% 11	63	3.23
Digital Newsstand, powered by PressReader (for newspapers and magazines) (Learn more)	0.00% 0	6.35% 4	46.03% 29	42.86% 27	4.76% 3	63	3.38
Tumblebook Library (animated talking picture books for kids) (Learn more)	4.76% 3	1.59% 1	46.03% 29	30.16% 19	17.46% 11	63	3.23

#	OTHER (PLEASE SPECIFY)	DATE
1	Love the Encyclopedia Britannica option!	4/19/2023 8:13 PM

Q10 Do you have any obstacles to using online library resources? (Please explain in comments.)

Answered: 62 Skipped: 25



ANSWER CHOICES	RESPONSES
Limited internet access	4.84% 3
Limited access to a device	1.61% 1
Language barrier(s)	3.23% 2
Accessibility barrier(s)	3.23% 2
I don't know how to use the library resources.	9.68% 6
No obstacles.	85.48% 53
Total Respondents: 62	

#	OTHER / COMMENT	DATE
1	Some I have never used but if I can't figure it out, I'll come in for help.	4/17/2023 12:19 PM

Q11 How can we make it easier for you to use the library and library resources?

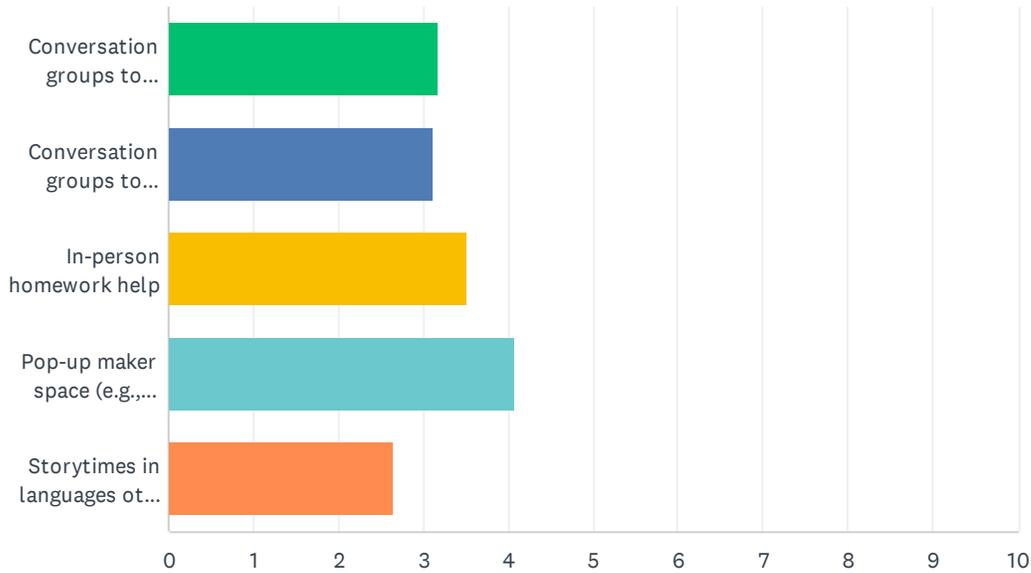
Answered: 51 Skipped: 36

#	RESPONSES	DATE
1	"Averiguaré del tema en mi próxima ida a la biblioteca." Google translated: I'll find out about it on my next trip to the library.	5/18/2023 10:23 AM
2	I love the SHerwood library. I was just there today, but I often wish it was a little bigger with more content it feels small.	4/29/2023 9:02 PM
3	Unsure	4/29/2023 8:42 AM
4	I think I just wasn't aware some of these existed! I guess if there was a stand or something in line of sight from the entrance?	4/28/2023 4:31 PM
5	More events for the children in the community. Loved the reptile visit!	4/28/2023 2:34 PM
6	They seem pretty user friendly	4/28/2023 10:55 AM
7	A larger library with more books so I don't have to wait for a transfer would be nice (but certainly not a deal breaker).	4/27/2023 1:17 PM
8	Extended hours	4/24/2023 12:40 PM
9	N/A - you guys are amazing!	4/24/2023 7:48 AM
10	More awareness of different resources available.	4/21/2023 9:22 PM
11	A library app?	4/19/2023 6:57 PM
12	I have no problems. Very easy to hold items. Would like an easy option to request/put order in for - Sundance, international, not in stock movies from previews from movies obtain at library.	4/17/2023 8:00 PM
13	It is already easy...you all do a great job.	4/17/2023 12:19 PM
14	Open/expand the doorway between the library and the donut shop. :)	4/17/2023 9:02 AM
15	Expanded hours	4/16/2023 7:31 PM
16	Offer a 1-pager of written instructions. I can get by and figure it out, but my boomer parents wouldn't stand a chance figuring stuff out on their own.	4/16/2023 2:03 PM
17	It's easy already, thanks!	4/13/2023 2:23 PM
18	Promote them have someone talk about them and willing to assist	4/13/2023 6:38 AM
19	Provide more cultural activities, educational training and recreational programs to increase access to the community and experience activities	4/12/2023 8:32 PM
20	I will use the library resources that I need or am interested in.	4/11/2023 9:12 PM
21	I am so happy with what we've been a part of! And many resources I'm excited to try.	4/11/2023 11:15 AM
22	Idk	4/11/2023 11:08 AM
23	N/a	4/10/2023 10:45 PM
24	Na	4/10/2023 9:51 AM
25	1	4/10/2023 12:40 AM
26	1	4/9/2023 11:59 PM
27	Demo videos	4/9/2023 9:31 PM

28	asd	4/9/2023 8:04 PM
29	Stay open later	4/9/2023 4:44 PM
30	n/a	4/9/2023 11:15 AM
31	Maybe some how to videos to caress new platforms on your home page?	4/9/2023 9:27 AM
32	No problems!	4/9/2023 9:16 AM
33	Getting newer books on audiobook faster. Having a request for books you with were on audiobook.	4/8/2023 9:42 PM
34	Nothing	4/8/2023 5:16 PM
35	I'd love for more of the children's activities to take place weekday afternoons, like toddler/preschool afternoon story time for those who work until 4 or 5.	4/8/2023 1:56 PM
36	Better communication about events. I always find out after something cool happens! How do people know--do they just spend a lot of time at the library?	4/8/2023 1:55 PM
37	N/A	4/8/2023 1:29 PM
38	Emails about what is available	4/8/2023 12:20 PM
39	Not sure	4/8/2023 11:34 AM
40	Wasn't aware of a lot of the options- making those more well advertised?	4/8/2023 11:13 AM
41	The Library is doing great, the next step would be for me to familiarize myself with all you have to offer and build visits into my weekly or monthly calendar.	4/8/2023 11:07 AM
42	Earlier weekend hours	4/8/2023 10:32 AM
43	A how to list posted by the monitor, step by step	4/8/2023 10:31 AM
44	Open earlier on Sunday	4/8/2023 10:29 AM
45	Maybe more books so holds are shorter	4/8/2023 10:13 AM
46	Continue doing what you're doing!	4/8/2023 10:06 AM
47	More awareness of the resources would be good.	4/8/2023 9:36 AM
48	N/A. I think you've done a great job of making resources accessible!	4/8/2023 9:16 AM
49	more advertising of public events	4/6/2023 5:00 PM
50	I don't know - I bring friends with me frequently, and they're also super-impressed.	4/5/2023 5:06 PM
51	easy to use for me	4/4/2023 6:56 PM

Q12 Which of these potential programs and activities are most important to you? Put in order of most important to least important.

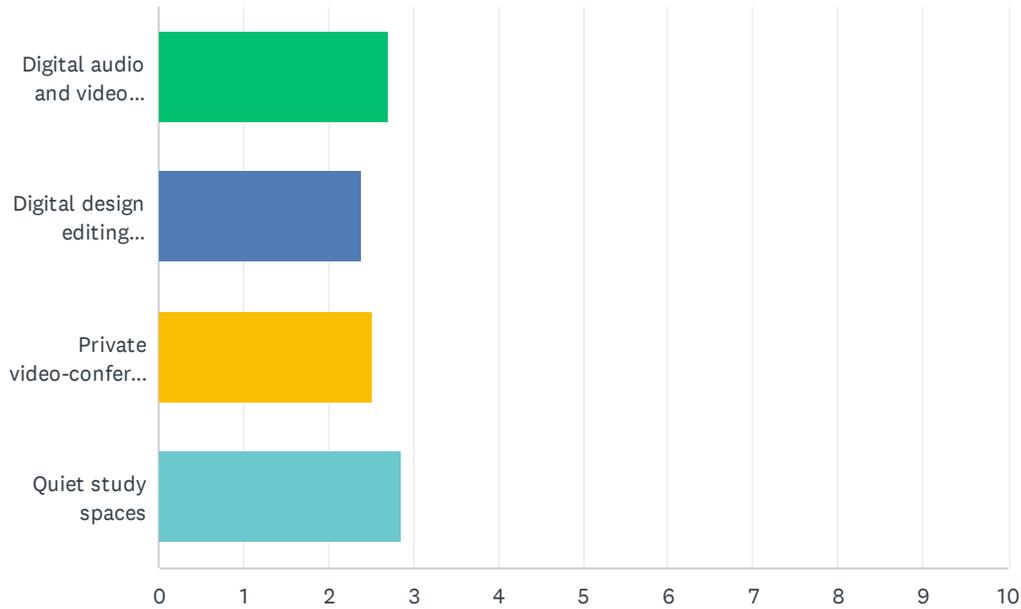
Answered: 61 Skipped: 26



	1	2	3	4	5	N/A	TOTAL	SCORE
Conversation groups to practice English	10.53% 6	7.02% 4	0.00% 0	1.75% 1	10.53% 6	70.18% 40	57	3.18
Conversation groups to practice Spanish	1.79% 1	19.64% 11	14.29% 8	7.14% 4	5.36% 3	51.79% 29	56	3.11
In-person homework help	8.77% 5	12.28% 7	10.53% 6	8.77% 5	0.00% 0	59.65% 34	57	3.52
Pop-up maker space (e.g., 3-D printing, sewing machine, die cutter, etc.)	35.71% 20	16.07% 9	3.57% 2	5.36% 3	5.36% 3	33.93% 19	56	4.08
Storytimes in languages other than English	5.36% 3	1.79% 1	17.86% 10	10.71% 6	8.93% 5	55.36% 31	56	2.64

Q13 Which of these potential new offerings are most important to you? Put in order of most important to least important.

Answered: 62 Skipped: 25



	1	2	3	4	N/A	TOTAL	SCORE
Digital audio and video editing software	21.05% 12	8.77% 5	17.54% 10	10.53% 6	42.11% 24	57	2.70
Digital design editing software	6.90% 4	20.69% 12	13.79% 8	13.79% 8	44.83% 26	58	2.38
Private video-conferencing space (e.g., for telehealth, virtual court proceedings, online interviews, etc.)	7.27% 4	27.27% 15	14.55% 8	10.91% 6	40.00% 22	55	2.52
Quiet study spaces	34.48% 20	5.17% 3	10.34% 6	17.24% 10	32.76% 19	58	2.85

Q14 Do you have any other suggestions we should consider?

Answered: 43 Skipped: 44

#	RESPONSES	DATE
1	"Ninguna . Felicitarlos por que son un ejemplo de biblioteca 🥳" Google translated: None . Congratulate them because they are an example of a library	5/18/2023 10:23 AM
2	I think it's important to have quiet spaces at the library	4/29/2023 9:02 PM
3	No	4/29/2023 8:42 AM
4	Quiet rooms	4/28/2023 2:34 PM
5	Not at this time!	4/28/2023 10:55 AM
6	No	4/24/2023 12:40 PM
7	N/A	4/24/2023 7:48 AM
8	Childrens playgroup on a weekly basis for free play with other children. More s family story time options	4/21/2023 9:22 PM
9	Would love to have a podcasting space one day.	4/19/2023 8:13 PM
10	Nope, you're doing great!	4/19/2023 6:57 PM
11	Library staff at check out desk should be in control of noise - have seen 3 times where patron had to tell loud talking teens to be quiet near computers and at computerized check out station. A display or essay contest of what library-talk level should be, and/or history of how the library was a quiet place to read books, study, gather information for homework, etc. and not a place to party, joke with friends, shout out verbage of your day - it was a sanctuary to have quiet time and enjoy reading.	4/17/2023 8:00 PM
12	No, it seems like you have a lot of good ideas and current programs that are already in place to help people. I think if you do all that really well, that is enough.	4/17/2023 12:19 PM
13	Please make the main area more quiet and put the childrens area in a more secluded spot so I'm not rushing to leave from the noise everytime. My family and I love libraries but they won't like the Sherwood one due to the high noise.	4/16/2023 2:03 PM
14	Nope	4/13/2023 2:23 PM
15	Have someone out from behind the desk talking to people about services, books and special programs	4/13/2023 6:38 AM
16	The hope is to promote information literacy	4/12/2023 8:32 PM
17	No	4/11/2023 9:12 PM
18	Summer storytime	4/11/2023 11:08 AM
19	No	4/10/2023 10:45 PM
20	No	4/10/2023 9:51 AM
21	1	4/10/2023 12:40 AM
22	1	4/9/2023 11:59 PM
23	No	4/9/2023 9:31 PM
24	asd	4/9/2023 8:04 PM
25	Try actually asking people to quiet down when they are being too loud or disruptive instead of just letting it go on.	4/9/2023 4:44 PM

26	no	4/9/2023 11:15 AM
27	Knitting group	4/9/2023 9:38 AM
28	A lot of story times for younger toddlers are during the week in the morning. I would love for more opportunities on the weekend so working parents can also participate.	4/9/2023 9:16 AM
29	No	4/8/2023 5:16 PM
30	I love that the Brookwood library has the "Library of Things". That would be a great addition! Also, less toys in the children's area. During COVID, when the toys were put away, my child actually showed interest in the books and reading. Now all she wants is to play with the toys. Other families also do not clean up, so sometimes we show up and it's a chaotic mess.	4/8/2023 1:56 PM
31	Board game playing group time! Lots of people like to play but their families don't, or they need more people for a certain game.	4/8/2023 1:55 PM
32	I'd love to see new children's books being purchased that don't focus on a political agenda. I've been recently disappointed with the selection of new children's books that the library has added regarding sexuality and race.	4/8/2023 1:29 PM
33	This is amazing.	4/8/2023 11:34 AM
34	No	4/8/2023 11:13 AM
35	No	4/8/2023 11:07 AM
36	No	4/8/2023 10:31 AM
37	More dedicated space for the kids section. Increased selection of picture books like at Tualatin library	4/8/2023 10:29 AM
38	More musical programs	4/8/2023 10:13 AM
39	No	4/8/2023 10:06 AM
40	I like having quiet spaces	4/8/2023 10:01 AM
41	Na	4/8/2023 9:36 AM
42	Not yet, and I'll let yo know!	4/5/2023 5:06 PM
43	in person events for adult	4/4/2023 6:56 PM

Q15 Is there a category or type of material you wish was available for checkout?

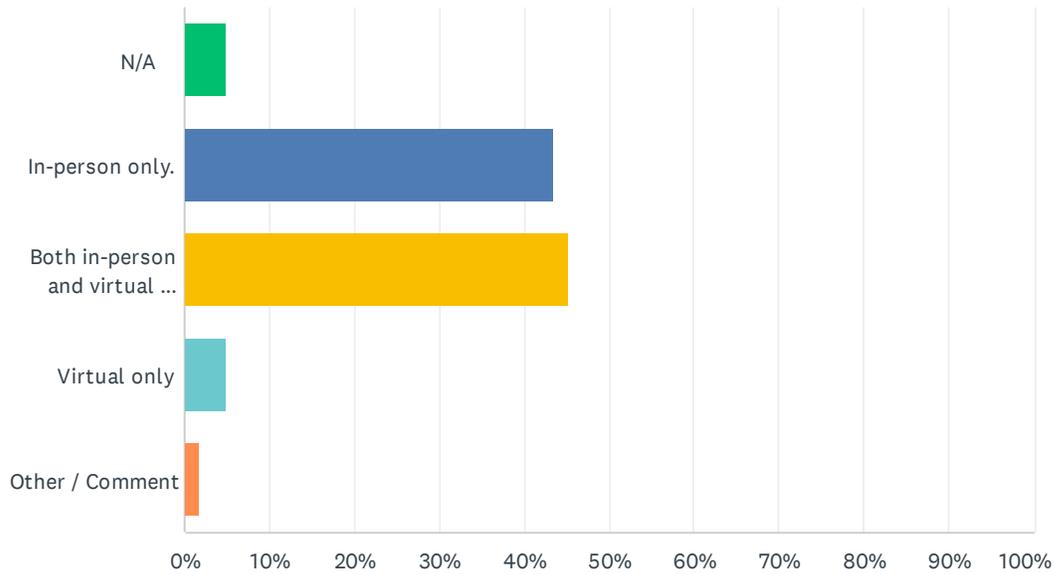
Answered: 47 Skipped: 40

#	RESPONSES	DATE
1	Ahora no	5/18/2023 10:23 AM
2	Nothing specific I just think all of the categories have very few choices. I wish they were all bigger overall.	4/29/2023 9:02 PM
3	No	4/29/2023 8:42 AM
4	I don't think so, one of the things I appreciate most here is how I think you've pretty much got so many bases covered material-wise!	4/28/2023 4:31 PM
5	FOSS Kits for homeschool students	4/28/2023 2:34 PM
6	Not at this time	4/28/2023 10:55 AM
7	No	4/24/2023 12:40 PM
8	A computer rental perhaps!	4/24/2023 7:48 AM
9	N/a	4/21/2023 9:22 PM
10	Nope, I'm a traditionalist and you've got all of the books I need!	4/19/2023 6:57 PM
11	Show series. Foreign series. Enjoyed "The Acquitted" from Norway.	4/17/2023 8:00 PM
12	No, you have or can get (from other libraries) what I want.	4/17/2023 12:19 PM
13	Instructions and availability of checking out a circuit Joy machine.	4/17/2023 9:02 AM
14	I can find everything I need online.	4/16/2023 7:31 PM
15	No	4/16/2023 2:03 PM
16	We get all the materials we need presently and will be pleased to support any efforts to resist censorship.	4/13/2023 2:23 PM
17	No	4/13/2023 6:38 AM
18	Audio and video materials	4/12/2023 8:32 PM
19	More books by Christian authors.	4/11/2023 9:12 PM
20	Instruments	4/11/2023 11:15 AM
21	No	4/11/2023 11:08 AM
22	More instruments	4/10/2023 10:45 PM
23	No	4/10/2023 9:51 AM
24	1	4/10/2023 12:40 AM
25	1	4/9/2023 11:59 PM
26	No	4/9/2023 9:31 PM
27	asd	4/9/2023 8:04 PM
28	no	4/9/2023 11:15 AM
29	More adventure passes	4/9/2023 9:27 AM
30	No	4/9/2023 9:16 AM

31	No	4/8/2023 5:16 PM
32	Library of Things!	4/8/2023 1:56 PM
33	Video editing software	4/8/2023 1:55 PM
34	N/A	4/8/2023 1:29 PM
35	More audio books	4/8/2023 12:20 PM
36	Not that I can think of.	4/8/2023 11:34 AM
37	Not that I can think of	4/8/2023 11:13 AM
38	No	4/8/2023 11:07 AM
39	Gardening tools	4/8/2023 10:31 AM
40	No	4/8/2023 10:29 AM
41	I can't think of anything	4/8/2023 10:13 AM
42	No	4/8/2023 10:06 AM
43	Na	4/8/2023 9:36 AM
44	I wish there were more Wonder Books. My 4 year loves that she is able to read books all by herself.	4/8/2023 9:32 AM
45	I love that you have board games to check out! That has been a very fun addition	4/8/2023 9:16 AM
46	Not yet - super excited by how quickly holds come available.	4/5/2023 5:06 PM
47	nothing new	4/4/2023 6:56 PM

Q16 We provide events, classes, storytimes, book groups, and more. We still offer some of these virtually through Zoom and most have transitioned completely to in-person. What is your preference for ways to participate?

Answered: 62 Skipped: 25



ANSWER CHOICES	RESPONSES
N/A	4.84% 3
In-person only.	43.55% 27
Both in-person and virtual can work well for me.	45.16% 28
Virtual only	4.84% 3
Other / Comment	1.61% 1
TOTAL	62

#	OTHER / COMMENT	DATE
1	Not at this time I still work full-time, and would not be able to participate	4/8/2023 10:01 AM

Q17 Is there anything else you'd like to share about your preferences for virtual programming?

Answered: 18 Skipped: 69

#	RESPONSES	DATE
1	No	4/29/2023 8:42 AM
2	I think it's great to have that option	4/28/2023 10:56 AM
3	No	4/24/2023 12:40 PM
4	I love Zoom or Google Meet! Kumospace could be another virtual programming platform you could look into - it's fun and more personable than Zoom/Google Meet :)	4/24/2023 7:51 AM
5	It allows more people to access the service. Again, no concern for health safety issues when attendance can be from own home, no transportation issues especially for seniors dealing with driving at night, and can remain anonymous if you don't feel your thoughts are welcomed and listened to with interest.	4/16/2023 3:14 PM
6	N/A	4/16/2023 2:04 PM
7	No	4/13/2023 2:23 PM
8	No	4/13/2023 6:38 AM
9	Through virtual programming, we can create all kinds of computer programs, applications, websites and games	4/12/2023 8:34 PM
10	No	4/10/2023 10:45 PM
11	Never, ever succumb to pressure to ban books.	4/10/2023 9:52 AM
12	no	4/9/2023 11:15 AM
13	I like the option as we still mask and prefer to minimize public contact.	4/9/2023 9:39 AM
14	-	4/8/2023 11:07 AM
15	No	4/8/2023 10:07 AM
16	No	4/8/2023 10:02 AM
17	Just impressed by all that's offered, how friendly and helpful staff is, and the wide variety of tools available.	4/5/2023 5:07 PM
18	no	4/4/2023 6:57 PM

Q18 If there was one thing you could improve at Sherwood Public Library, what would it be?

Answered: 30 Skipped: 57

#	RESPONSES	DATE
1	"Ninguna" / Nothing	5/18/2023 10:24 AM
2	More board books for babies	4/29/2023 8:45 AM
3	I think just more group activities and perhaps some more marketing around town for programs?	4/28/2023 4:38 PM
4	I'm very happy with the Sherwood library	4/28/2023 12:29 PM
5	More space!!!	4/27/2023 1:18 PM
6	Would like to have all an authors books on the shelf. When you find a new author and want to read all of a series you have to request from other locations	4/24/2023 5:29 PM
7	N/A, you guys are awesome!!	4/24/2023 7:53 AM
8	Would love to see the childrens section grow. More books, more activities	4/22/2023 1:20 PM
9	A larger space with study rooms.	4/19/2023 8:26 PM
10	Accessibility for kids with transportation issues.	4/19/2023 6:59 PM
11	To be connected to community, city hall, restaurants, schools, heritage center/history, citizens - in a fun way with short stories or being photos of family members from past Sherwood days, or most popular flower garden of 1800s etc	4/17/2023 8:16 PM
12	I can't think of anything....	4/17/2023 12:22 PM
13	I would restructure the book club. Or, add a daytime one.	4/17/2023 9:06 AM
14	The noise level from the children	4/16/2023 2:04 PM
15	No ideas! Everything is wonderful.	4/13/2023 2:32 PM
16	Extend library hours	4/12/2023 8:38 PM
17	Not sure	4/11/2023 11:10 AM
18	.	4/10/2023 9:54 AM
19	1	4/9/2023 11:59 PM
20	Making it bigger	4/9/2023 9:33 PM
21	Group study area would be wonderful.	4/9/2023 7:54 PM
22	Quiet!!!!!!	4/9/2023 4:46 PM
23	maybe more large print books	4/9/2023 11:17 AM
24	Better communication about events. Maybe a newsletter? Or if you have one, maybe send the link through the school newsletters to reach more families?	4/8/2023 1:57 PM
25	More audiobooks	4/8/2023 12:20 PM
26	Nothing	4/8/2023 11:14 AM
27	-	4/8/2023 11:08 AM
28	Quiet spaces	4/8/2023 10:02 AM
29	Maybe more locations on the adventure pass? But even that is a stretch, because I love everything about the library and I wouldn't change a thing!	4/8/2023 9:18 AM

30	more books	4/4/2023 6:58 PM
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Q19 What are we doing really well?

Answered: 29 Skipped: 58

#	RESPONSES	DATE
1	"La actualización de los libros y el tiempo que disponen para utilizarlos" Google translate: The updating of the books and the time they have to use them	5/18/2023 10:24 AM
2	Everything	4/29/2023 8:45 AM
3	Having a wide range of materials, a versatile space, and great staff!	4/28/2023 4:38 PM
4	So many avail resources	4/28/2023 12:29 PM
5	Great staff. So helpful.	4/27/2023 1:18 PM
6	Childrens programing, summer reading	4/24/2023 5:29 PM
7	You have so many resources available, staff is efficient and kind, and you guys stay aware of community needs/events.	4/24/2023 7:53 AM
8	We love story time! The library is always clean and well organized	4/22/2023 1:20 PM
9	The staff is AMAZING! And I really appreciate all the resources through the ILL and online references.	4/19/2023 8:26 PM
10	Libby. Love it!	4/19/2023 6:59 PM
11	Very clean, front desk very friendly and helpful, staff seems very content working there, childrens section seems very interactive, reading section seems open and quiet.	4/17/2023 8:16 PM
12	Provide good books, have helpful staff, and book club	4/17/2023 12:22 PM
13	Your selection is amazing. The layout, accessibility is wonderful. It's a very inviting space!	4/17/2023 9:06 AM
14	Lots of great stuff to check out and look at	4/16/2023 2:04 PM
15	Everything.	4/13/2023 2:32 PM
16	Master the needs of readers, borrowing, inquiry, consultation and other service quality	4/12/2023 8:38 PM
17	Communicating and being open	4/11/2023 11:16 AM
18	Storytime	4/11/2023 11:10 AM
19	.	4/10/2023 9:54 AM
20	1	4/9/2023 11:59 PM
21	Great staff	4/9/2023 9:33 PM
22	You have the most lovely and helpful staff! Library is always clean and orderly. Love all the displays. The new books display is a great way to impulse grab something.	4/9/2023 7:54 PM
23	Love all the new books you are getting, friendly, clean site.	4/9/2023 11:17 AM
24	Great activities for kids, I love how often the picture books set up on top of the shelves highlight diverse characters	4/9/2023 9:41 AM
25	Love the playaways, board games, toys in the children's area.	4/8/2023 1:57 PM
26	The library is very welcoming	4/8/2023 11:14 AM
27	Advocating for libraries!	4/8/2023 11:08 AM
28	Safe library	4/8/2023 10:02 AM
29	convenient hours. good selection. lots of natural light & windows. when need help, staff is	4/4/2023 6:58 PM

helpful and kind.

Q20 Is there anything else you'd like to share about Sherwood Public Library services?

Answered: 21 Skipped: 66

#	RESPONSES	DATE
1	No	5/18/2023 10:24 AM
2	No	4/29/2023 8:45 AM
3	Thanks for being here, I appreciate you very very much!	4/28/2023 4:38 PM
4	Not at this time	4/28/2023 12:29 PM
5	good service and a pleasant space.	4/24/2023 5:29 PM
6	I've had a library card since I was 4 years old and I just want to say I love the Sherwood Public Library community!	4/24/2023 7:53 AM
7	Happy with online ordering/hold of books and movies, enjoy time and quiet to review books etc, enjoy topuc of the month in display case - women in baseball was an eye opener (not into sports, but good for them 👍)	4/17/2023 8:16 PM
8	I love the presence of the Library right in Old Town. It is a beautiful space and a real asset to our Sherwood community. I am thankful for the love I feel from all the staff. Keep up the good work and the good vibes!	4/17/2023 12:22 PM
9	You got me back after the brake in routine from the pandemic.	4/17/2023 9:06 AM
10	No	4/16/2023 2:04 PM
11	The library is our favorite public facility.	4/13/2023 2:32 PM
12	Library communities should strengthen digital services and cooperate with the public and private sectors to provide more community services	4/12/2023 8:38 PM
13	They're awesome	4/11/2023 11:10 AM
14	.	4/10/2023 9:54 AM
15	1	4/9/2023 11:59 PM
16	No	4/9/2023 9:33 PM
17	Thank you for being a wonderful community space!!	4/9/2023 7:54 PM
18	Keep up the good work.	4/9/2023 11:17 AM
19	No	4/8/2023 11:14 AM
20	-	4/8/2023 11:08 AM
21	no	4/4/2023 6:58 PM