

What's most important to you?

Votes from our NLW Open House, 4/12/24

Accessibility

22
votes

Increase options for neurodiverse and disabled people to use the library and to contribute to the community.

Cultural Appreciation

24
votes

Celebrating diversity and practicing inclusion through meaningful community events and activities.

Resources

18
votes

Help connecting with financial, health, housing, and other social services.

All-Ages activities

54
votes

High-quality and free public events for the whole family.

Gathering

19
votes

Opportunities to meet people and gather in small and large groups.

Technology

27
votes

From basic skills and virtual access to emerging technology and content creation.

Communication

16
votes

Knowing what's happening @ the library and being able to share feedback.

Languages

31
votes

More classes in Spanish and classes to learn English. More language options in services and collections.

Transportation

11
votes

More ways to bring the library to you, or bring you to the library.

COS Council Goals for 2024

**Economic
Development**

Infrastructure

**Livability &
Workability**

Public Safety

**Fiscal
Responsibility**

**Citizen
Engagement**

Sherwood Public Library Strategic Plan Initiatives DRAFT 2024

Theme

Focus area

Example idea for how we might work toward these goals

See following sheets for the following themes:

Accessibility

All-Ages Events

Communication

Cultural Appreciation

Gathering

Languages

Resources

Technology

Transportation

NOTE: Fiscal Responsibility and Capacity / Efficiencies are required goals.

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Accessibility

Facility

How can we get ADA buttons added to bathrooms? (COS has not identified this as an expense to focus on. We are in compliance.)

Add more ADA friendly seating options.

See Accessibility report.

Offer noise cancelling headphones/ear coverings to borrow.

Seated front desk station for staff/patrons.

Set up specialized software at a computer station.

Partnerships

Reach out to SSD teachers of Special Ed. to invite students to tours and accessibility hours.

Reach out to the Legion and Veterans about what they are working on and needs they have.

Invite Victory Academy students to library tours and events.

Host a work study program with Victory Academy.

Events

Host speakers on parenting children with autism.

Have special "Accessibility Hours" for families to know its okay to bring their children to the library if they might be loud. Dim the lights in part of the building.

Advertise specifically to the autism community.

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All Ages Events

New ideas

Change "All Ages" to "Everyone" on marketing materials?

Family Night at the Library for library card sign-ups and introduce to the library. Make culturally relevant.

Human library / 1:1 conversations event

Reader's Event--celebrating reading in all forms and formats. Poetry readings. Hearing stories in other languages.

Host a "readers' exchange" event to share recommended reading.

Intergenerational programming (bring back a modified DIY Craftshop?)

Keep on with...

STEAM Saturdays continue in the fall.

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Communication

Seek feedback in more approachable and meaningful ways.

Post QR codes to feedback forms in English, Spanish, etc.

Share back periodically to our patrons, stakeholders, and interviewees about our progress and successes, and ask for feedback.

Make it easier to influence library decisions without attending a LAB meeting.

Share library resources available through WCCLS with partners and local organizations.

Make it easier to influence library decisions without attending a LAB meeting.

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Cultural Appreciation

Events

Continue to focus on cultural appreciation in all-ages programming. E.g. (music, dance, storytelling)

Add events that focus on food from the diverse cultures in our community.

Seek grant funding to cover presenter fees.

Programs geared toward monthly celebrations (AAPI, Black History, etc.)

Partner with SCA, Senior Center, and other orgs for programming, such as for Festival of Lights for Diwali, Lunar New Year, Dia de los muertos, etc.

Oregon Humanities events

Multilingual storytimes

Celebrating diversity and practicing inclusion

Connect with Five Oaks Museum and Grand Ronde Cultural Center to learn more about their services and needs.

Seek out indigenous, immigrant, and diverse perspectives on planning and programming.

Land acknowledgements before library events.

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Gathering

Community's living room

Encourage various community clubs with open participation to meet at the library and allow others to join. Schedule when it's not as busy, reserve tables, advertise. Run by the club members. E.g. knitting club, crafting, chess)

Could we expand our field trips / tours? (Are there other ways to staff those?)

Create a handout/FAQ about how people can use our space for gathering. Expectations, suggestions, etc. Promote the information.

Gear up for a free-standing meeting room

Work with Foundation on visioning and planning.

Anticipate policy & procedure needs.

Work with City Hall and Public Works on facility enhancements.

Long-term planning for a library expansion

Dedicated teen area.

Dedicated community room / multi-purpose room for library events.

Study rooms

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Languages

More classes in Spanish

Continue to expand Digital Literacy Workshops in Spanish onsite and in partnership with SSD Share Center.

Partner with Wa Co Digital Navigators program for extra tech help in Spanish onsite.

Classes to learn English

Research hosting classes from Goodwill or with volunteers.

Pilot conversation groups, such as Intercambios, to practice English and Spanish.

More language options in services

Practice using Wa Co's interpretation services so that it is a better experience for patrons and staff.

Translate more materials in Spanish. Identify next two most needed languages.

Could we have paid internships that bring bilingual people into our library and to consider libraries as a career? Seek grants. Perhaps tie in with Cultural Appreciation events.

Create a comprehensive list of what's available nearby in other languages for referrals and to generate ideas.

Chromebooks set-up in Spanish.

Coloring sheets in English, Spanish, Kalapuya, etc.

More languages in the collection

Identify next needed languages to add. Pilot with kits and expand.

Create bilingual collections to help with language learners.

More J and YA Spanish materials

Add to the collections to match the Dual Language Immersion program cohort at SSD (3rd graders in 2023/2024).

Adding Spanish audiobook / print book Wonderbooks for the J collection.

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Resources

Helping our community members in need get connected to resources for financial, health, housing, mental health, etc.

Partner with new housing coordinator for South Wa Co.

Create stronger referrals to social services in the region. What would it take to not let anyone fall through the cracks when they come to us in need?

Staff training/presentations from DAVS, Hawthorne Center, Wa Co Sheriff's Dept, PD, shelters, Helping Hands, YMCA, SHARE Center.

Offer essential supplies (e.g. hygiene items) with referral contact info sheets.

Host an annual "summit" meeting of local agencies that provide social services. Invite speakers and share what we each do and need help with.

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Technology

Services & Spaces

Set up specialized accessibility software at a computer station.

Promote our content creation software at the public computers.

Create virtual tours to help potential new visitors preview the space and how they may navigate it.

Use Process Mapping to streamline our technology services, including tech help, training, point-of-need assistance.

Create an online sign-up for time slots for tech help appointments.

Partner with Wa Co Digital Navigators program for extra tech help in Spanish onsite.

Consider recruiting skilled volunteers for tech help.

Events & Collection

Host Tech Tinkering events. Continue to offer Repair Fairs.

STEAM Evenings for Adults (teens?), 3D printing, sewing machine, laminator, cricut, pop-up makers space.

Circulating streaming video devices (e.g. Roku), possibly with subscriptions to Hulu, Netflix, Disney+

Host a virtual bookclub for adults that is countywide.

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Transportation

To the Library

How can we partner with the Senior Center's new transportation van services to promote library visits?

Could we expand our field trips / tours / SRP sign-ups with SSD? (Are there other ways to staff those?)

Bringing the Library to people who can't get here easily.

Partner with SSD on the Youth Access Cards for all students families to have the option to sign-up for a WCCLS library card with school registration.

What would it take to offer book delivery to people who need it, but don't qualify for the WCCLS Library Mail Services?

What are ways we can have Library Pop-Ups in parks, with partner orgs, and at assisted living facilities using current vehicle options?

How can we work towards grantworthiness to get an outreach vehicle and/or bookmobile?

Research feasibility of using a cargo bike for outreach and to advocate for safer non-car routes to the library?

Schedule more outreach visits to assisted living facilities for library pop-up events, library card sign-ups, and to share Library by Mail services.

Help assisted living facilities staff stand up their own book clubs with Large Print books from WCCLS.

Partner with The Springs on co-hosting lectures at the library or The Springs.

Reach	Impact	Values	Confidence	Effort
Everyone in your current product (4 points)	Game changer (4 points)	Closely aligned with mission, values, and best practices (4 points)	High confidence (80%) - this bet is backed by extensive qualitative feedback and quantitative metrics	Large effort, i.e. more than one dev-year (4 points)
Some of the users in your current product (2 points)	Significant value (2 points)	Mostly aligned with mission, values, and/or best practices (2 points)	Medium confidence (50%) - this bet has either extensive qualitative feedback or extensive quantitative metrics, but not both	Medium effort, i.e. more than one dev-quarter (2 points)
New users who aren't in your product right now (1 point)	Some value (1 point)	Some alignment with mission, values, and/or best practices (1 point)	Low confidence (30%) - this bet has some qualitative feedback and/or quantitative metrics, but not enough that we'd make a public blog post or press release about it	Small effort, i.e. 1-3 dev months (1 point)
				Trivial effort, i.e. less than 1 dev month (0.5 points)
<i>Adrienne's note--I really want to score "new users + some users in current product" combined (3 points)</i>				
Based on and adapted from: https://www.productteacher.com/articles/product-manager-guide-to-rice-prioritization				
(Scroll down to "Simplifying the RICE model")				

Priority	Sticky dot votes 4/12/24	Initiative	Reach	Impact	Values	Confidence	Effort	RIVCE	Notes
	n/a	Fiscal Responsibility	4	4	80%	80%	4	2.6	Required, per WCCLS, Wa Co, and City Council
	n/a	Capacity & Efficiencies	4	4	80%	80%	4	2.6	Required due to budget restrictions.
	22	Accessibility	3	4	80%	80%	2	3.8	Overlaps with COS initiative as an Aging Friendly City.
	24	Cultural Appreciation	3	4	80%	80%	2	3.8	
	18	Resources	3	2	80%	80%	2	1.9	Low reach, but also note the people who need help are high-risk.
	54	All-Ages activities	2	2	50%	80%	2	0.8	This may also fit with Cultural appreciation and Accessibility
	19	Gathering	3	4	50%	50%	4	0.8	This is a top priority for the foundation to fundraise for.
	27	Technology	4	2	80%	80%	2	2.6	
	16	Communication	4	2	80%	50%	2	1.6	Potentially also falls under Languages and Accessibility.
	31	Languages	3	4	80%	80%	4	1.9	
	11	Transportation	1	4	50%	50%	4	0.3	o falls under Accessibility, especially if we figure out a delivery servi

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	n/a	Fiscal Responsibility	4	4	80%	4	3.2	Required, per WCCLS, Wa Co, and City Council
	n/a	Capacity & Efficiencies	4	4	80%	4	3.2	Required due to budget restrictions.
	22	Accessibility	3	4	80%	2	4.8	Overlaps with COS initiative as an Aging Friendly City.
	24	Cultural Appreciation	3	4	80%	2	4.8	
	18	Resources	3	2	80%	2	2.4	Low reach, but also note the people who need help are high-risk.
	54	All-Ages activities	2	2	80%	2	1.6	This may also fit with Cultural appreciation and Accessibility
	19	Gathering	3	4	50%	4	1.5	This is a top priority for the foundation to fundraise for.
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	16	Communication	4	2	50%	2	2.0	Potentially also falls under Languages and Accessibility.
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