Sherwood Public Library Quarterly Management Report July, August, September 2017



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Statistics



The Library had over 63,000 visits this quarter and welcomed 382 new library card holders. Patron account activity went up 54% from July to August.

| Monthly Patrons | Jul-17 | Aug-17 | Sep-17 |
|---------------------------------|--------|--------|--------|
| Total registered patrons | 11,301 | 11,438 | 11,555 |
| Accounts active this month | 3,042 | 4,749 | 2,855 |
| % of accounts active this month | 27% | 42% | 25% |
| New library cards | 128 | 137 | 117 |

| Visits & Hours | Jul-17 | Aug-17 | Sep-17 |
|-----------------------------|--------|--------|--------|
| Door count | 21,903 | 22,445 | 19,069 |
| Door count last year | 23,481 | 22,970 | 19,537 |
| % change | -7% | -2% | -2% |
| Open hours | 244 | 270 | 255 |
| Open days | 28 | 31 | 30.00 |
| People/hour | 89.8 | 83.1 | 74.8 |
| People/hour last year | 93.92 | 83.22 | 78.78 |
| % change | -4.6% | -0.1% | -5.3% |
| People/day | 782.25 | 724.03 | 635.63 |
| Total cko & renewals / hour | 126.2 | 117.4 | 111.6 |
| Visits per capita | 0.92 | 0.94 | 0.80 |



Public computers were used nearly 3,400 times this quarter.

| Public computer usage | Jul-17 | Aug-17 | Sep-17 |
|-----------------------|--------|--------|--------|
| <u>Uses</u> | 1,026 | 1,205 | 1,121 |
| Minutes | 633 | 736 | 659 |



Total collection size is over 49,000 items—including books, periodicals, movies, music and more. Library patrons have access to 1.7 million items countywide.

| Collection Development | Jul-17 | Aug-17 | Sep-17 |
|--|--------|--------|--------|
| Count of items added | 537 | 481 | 518 |
| Count of items withdrawn (including periodicals) | 468 | 301 | 481 |

Total circulation, including digital, went up 3% in September, defying the national trend. Digital checkouts are over 9% of total checkouts.

| Monthly Circulation | Jul-17 | Aug-17 | Sep-17 |
|---|------------|------------|------------|
| Total check outs (includes digital) | 30,803 | 31,711 | 28,470 |
| Total check outs prev. year | 30,518 | 31,649 | 27,611 |
| % change | 0.9% | 0.2% | 3.1% |
| Physical check outs & renewals | 27,977 | 28,700 | 25,816 |
| Total physical check outs/ren. prev. year | 29,219 | 30,386 | 26,449 |
| % change | -4.3% | -5.5% | -2.4% |
| Digital check outs (Overdrive) | 2,826 | 3,011 | 2,654 |
| % of total checkouts that are digital | 9.2% | 9.5% | 9.3% |
| Total digital check outs prev. year | 2,090 | 2,141 | 2,001 |
| % change | 35.2% | 40.6% | 32.6% |
| Check ins | 20,523 | 21,594 | 18,736 |
| Service Area Population | 23,873 | 23,873 | 23,873 |
| Checkouts per capita | 1.3 | 1.3 | 1.2 |
| Checkouts per card holder | 2.7 | 2.8 | 2.5 |
| FTE | 9.93 | 9.93 | 9.93 |
| Checkouts per FTE | 3,102 | 3,193 | 2,867 |
| Value of monthly checkouts (estimated) | \$ 663,805 | \$ 683,372 | \$ 613,529 |

Programs & Outreach



132 programs this quarter with 9,427 participants... all part of our mission inspire discovery, enrich lives and building community through equitable access to life-long learning.

| By the numbers | Jul-17 | Aug-17 | Sep-17 | FY Totals |
|---------------------------------------|--------|--------|--------|-----------|
| TOTAL # of Programs/Outreach | 43 | 48 | 41 | 132 |
| Total # last year | 46 | 43 | 42 | 623 |
| % change | -7% | 12% | -2% | |
| TOTAL Participation | 5,114 | 3,314 | 999 | 9,427 |
| Total participation last year | 4,699 | 2,336 | 1,646 | 24,262 |
| % change | 9% | 42% | -39% | |
| # of Adult Programs/Outreach | 3 | 4 | 9 | 16 |
| Participation: adult programs | 504 | 458 | 163 | 1,125 |
| Adult participation last year | 561 | 590 | 432 | 2,538 |
| % change | -10% | -22% | -62% | |
| <u># of Teen Programs/Outreach</u> | 7 | 3 | 1 | 11 |
| Participation: teen programs | 316 | 36 | 8 | 360 |
| Teen participation last year | 429 | 124 | 387 | 1,668 |
| % change | -26% | -71% | -98% | |
| <u># of Youth Programs/Outreach</u> | 30 | 34 | 30 | 94 |
| Participation | 2,770 | 1,180 | 703 | 4,653 |
| School-aged programs | 24 | 18 | 8 | 50 |
| Participation | 4,091 | 1,775 | 94 | 5,960 |
| Participation last year | 3,658 | 903 | 922 | 12,874 |
| % change | 12% | 97% | -90% | |
| Storytimes | 19 | 21 | 24 | 64 |
| Participation | 933 | 415 | 633 | 1,981 |
| Participation last year | 1,102 | 990 | 608 | 8,170 |
| % change | -15% | -58% | 4% | |
| <u># of Programs/Outreach for All</u> | 8 | 9 | 1 | 18 |
| Ages | | | | |
| Participation | 1,821 | 1,676 | 125 | 3,622 |
| Participation last year | 1,436 | 268 | 538 | 6,358 |
| % change | 27% | 525% | -77% | |
| Participation per FTE | 515 | 334 | 101 | |
| Participation per capita | 0.21 | 0.14 | 0.04 | |

What we did...and who came

| Adult Events | Participants |
|------------------------------------|--------------|
| Adult Book Discussion: Hidden | 10 |
| Figures | |
| Adult Book Discussion: LaRose | 1 |
| Adult Summer Reading Book reviews | 418 |
| Adult Summer Reading Sign-up | 456 |
| DIY Craftshop: Robin Hood Festival | 20 |
| Flower Crowns | |
| Fall Writing Workshop | 12 |
| Golden Leaf: Kilong Ung, A Khmer | 32 |
| Rhouge Genocide Survivor | |
| Janis Miglavs: We All Have Five | 81 |
| Fingers | |
| Library Trivia @ 503 Uncorked (3 | 90 |
| sessions) | |
| One-on-one Tech Help | 5 |

| All Ages Events | Participants |
|-----------------------------------|--------------|
| Eclipse It! Glasses giveaway | 500 |
| Eclipse It! Pinhole projectors | 135 |
| Guessing Jar (2 themes) | 1139 |
| Movies in the Park (2 nights) | 149 |
| Music On the Green Outreach | 62 |
| Reader's Advisory on Social Media | 38 |
| Saturday Market Outreach (2 days) | 271 |

| Teen Events | Participants |
|---|--------------|
| Fiction Friends | 4 |
| Summer Reading: Crazy Candy Sushi | 32 |
| Summer Reading: F-U-N with LEDs | 28 |
| Summer Reading: Youth Summer Reading Sign-ups | 1580 |
| What Hogwarts House Would You Belong To? Poster | 85 |
| Who's Your favorite fairytale character? | 42 |

| Youth Events | Participants |
|---|--------------|
| Advanced Origami/Craftpalooza | 18 |
| Baby Storytime (11 sessions) | 161 |
| Bilingual Storytime in the Park (5 sessions) | 630 |
| Blair's Lego Block Party | 17 |
| Book Buddies (3 sessions) | 35 |
| Family Storytime (4 sessions) | 65 |
| Fiction Friends (2 sessions) | 18 |
| Fun for Ones (11 sessions) | 427 |
| Globe Snackers | 9 |
| Homeschool Group Tour | 10 |
| Open Play for Little People (4 sessions) | 174 |
| Paperback Pals (3 sessions) | 23 |
| Play & Learn Family Storytime | 4 |
| Preschool Storytime (12 sessions) | 327 |
| Read to the Dogs (6 sessions) | 17 |
| Star Search (part of the Eclipse It! program) | 36 |
| STEM Family Storytime | 7 |
| Summer Reading: Build A Better World Camp | 87 |
| Summer Reading: Crazy Candy Sushi | 32 |
| Summer Reading: Engineer It! (Oregon Natural History Museum) | 20 |
| Summer Reading: F-U-N with LEDs | 28 |
| Summer Reading: Knights of Veritas: Building a Better Suit of Armour (2 sessions) | 113 |
| Summer Reading: Michael O'Neill | 148 |
| Summer Reading: Rick Huddle | 178 |
| Summer Reading: The Reptile Man | 507 |
| Summer Reading: Vikki Gasko-Green | 275 |
| Summer Reading: Youth Summer Reading Finishers | 488 |
| Summer Reading: Youth Summer Reading Sign-ups | 1580 |
| Twos Together (20 sessions) | 479 |
| What Hogwarts House Would You Belong To? Poster | 85 |
| What is Knuffle Bunny Reading About? | 13 |
| Who's Your favorite fairytale character? | 42 |
| Wing Team Gun Safety (2 sessions) | 56 |

Other Activities

We won a grant for \$5000 for a new "Book Match" service to formalize our reader's advisory services with fancy marketing and additional outreach. This grant was a national competition for one of three awards for \$5000 to engage readers at a public library, sponsored by LibraryAware (the software tool we use for our e-newsletter) and NoveList (our reader's advisory database).

Service Stories

In pursuit of trivia (The Tigard Tualatin Times)

Blair Stenvick; Friday, August 25, 2017

Sherwood Public Library hosts a monthly trivia night at 503 Uncorked, a

local wine bar. http://pamplinmedia.com/ttt/91-features/370228-253496-in-pursuit-of-trivia-



COURTESY SHERWOOD PUBLIC LIBRARY - The library's trivia night at 503 Uncorked features eight rounds, including one visual round and one musical round.

"In Italy, this Jim Carrey movie with a sci-fi element is called 'If You Leave Me, I Delete You.'"

"This magical British author really dislikes printers, tweeting 'Of all devices known to

humankind, the desktop printer is the most evil. I am close to breaking point."

"The right of the government to take private property for public purpose is ______ domain."

If you knew the answers attached to any of these trivia clues (which are "Eternal Sunshine of the Spotless Mind," J.K. Rowling, and "eminent"), then you might want to try your hand at the Sherwood Public Library's trivia night at wine bar 503 Uncorked.

The event, which takes place on the first Thursday of each month, is the brainchild of Beth Gilbert, the library's adult services librarian. When Gilbert launched trivia night in March, she thought it would be one fun one-off — but enthusiasm was high enough to make it a monthly occurrence.

"I was part of a trivia team in Portland and I loved it, and it was something to look forward to that was really fun," Gilbert said about her inspiration for the event. "We also thought it would be a good way to reach out to people who maybe aren't regular library users."

The event always goes from 7 to 8:30 p.m., and Gilbert packs eight rounds of trivia into that hour and a half. Folks can play as individuals or in teams, and there's usually between 20 and 30 participants.

"We'll get people who maybe just happen to be at the wine bar to play," Gilbert said. "It's a good opportunity to bring the library into the community."

Those eight rounds of trivia vary month-to-month, but they do always include one round with visual clues, one round with musical clues, and a round related to something happening at the library or in the Sherwood community.

In July, that community-related round was about Robin Hood, to honor Sherwood Robin Hood Festival. In September, the round will be all about peace, to mark the library's celebration of International Day of Peace on Sept. 21.

For prizes, Gilbert gives wine and gifts cards from 503 Uncorked to teams who place first, second and third. If your team is looking for a leg up, keep in mind that the library always gives away one free answer on the day of the event — you just have to follow its Twitter handle, @SherwoodLibrary, or "like" its Facebook page to see it.

For Gilbert, these nights are an opportunity to bring Sherwood together for a fun night out — with the library, of course.

"Sherwood is a smaller community, and we want to make the library central to that, as a place that's on people's mind, that's fun and exciting and inspiring," she said. "And they're great social events. It's something you can do as a group with your friends, and it's fun to compete."

Respectfully submitted,

Alomen Cellery