Mobile Device Basics

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Provided by AT&T and Public Library Association

Today's Agenda

- Introduction
- Skill Building
 - Navigating Your Device
 - Getting Connected
 - Common Apps
 - Helpful Settings
- Tips and Tricks
- Practice

NOTE: This workshop is covers both Android and iOS mobile devices and operating systems.

Introduction

What brings you to this workshop?



- Do you have a mobile device and you want to learn more about it?
- Are you thinking about getting a mobile device?

Introduction (continued)





Introduction (continued)

Smartphone

Mobile telephone with cellular and internet access



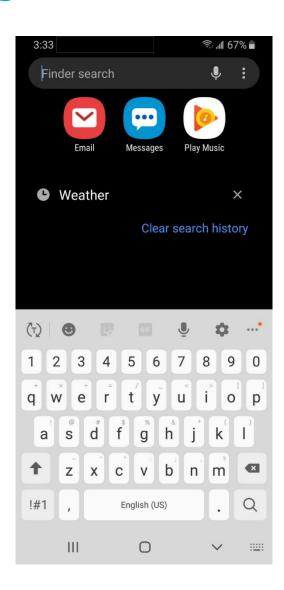
Tablet

Portable computer that uses a touchscreen



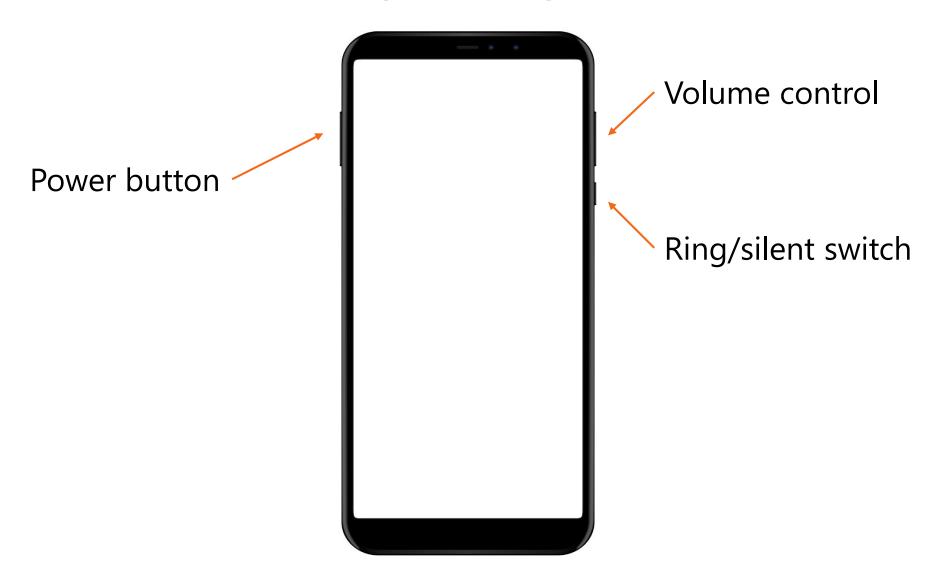
Touch Gestures







External Buttons (Android)



External Buttons (iOS)

Ring/silent switch

Volume control

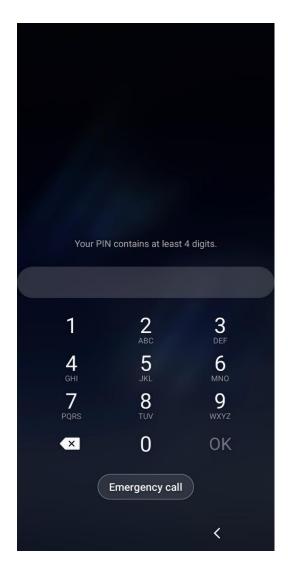


Power button

Charging Port

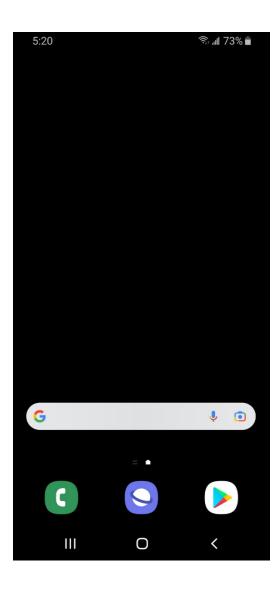


Unlocking Your Phone



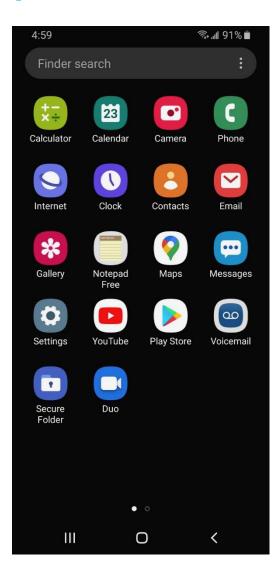


Home Screen



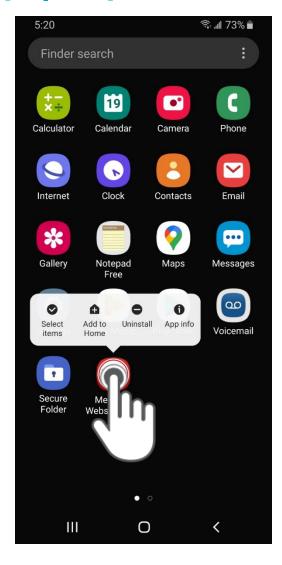


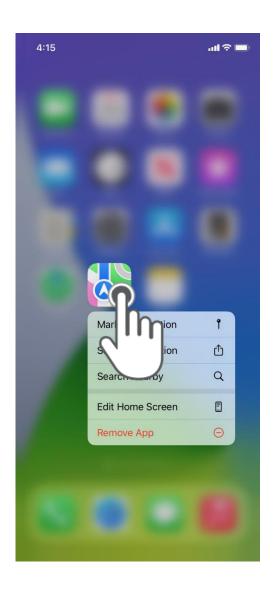
Apps View (Android) / App Library (iOS)



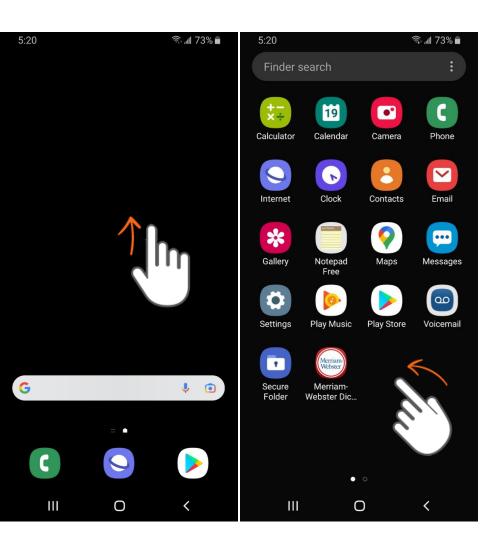


Tap | Tap and Hold





Swipe Up/Down | Left/Right



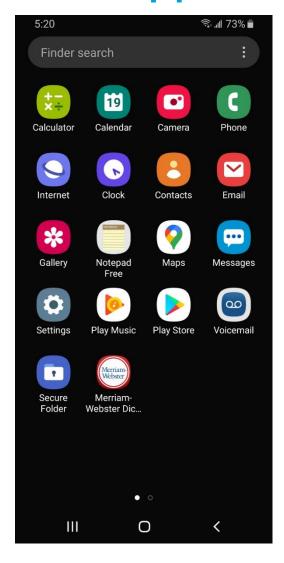


Activity #1

ACTIVITY #1: External Buttons and Touch Gestures

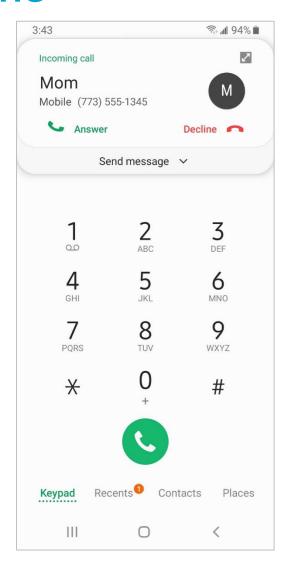
- 1. Locate the button to turn on your phone. Turn your phone on.
- 2. Locate the buttons to turn your phone's volume up and down. Turn the volume all the way down, then halfway up.
- 3. What do you do if you don't want your phone to ring? Use the button to silence your phone.
- 4. How do you see all of your apps? _____
- 5. How do you scroll through a website? _____

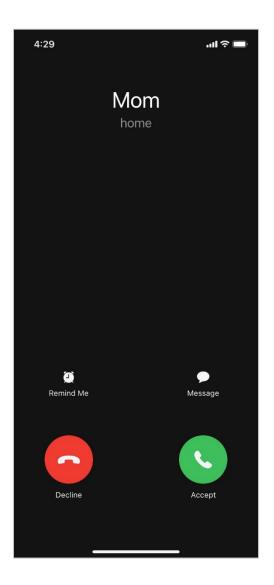
Common Apps



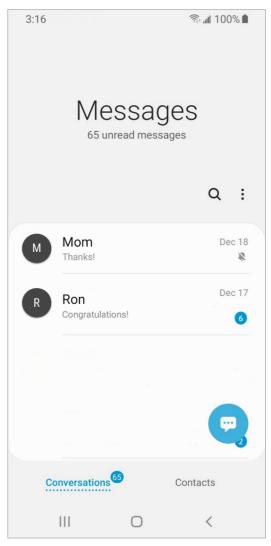


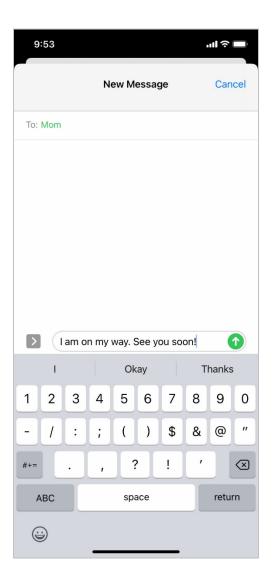
Phone



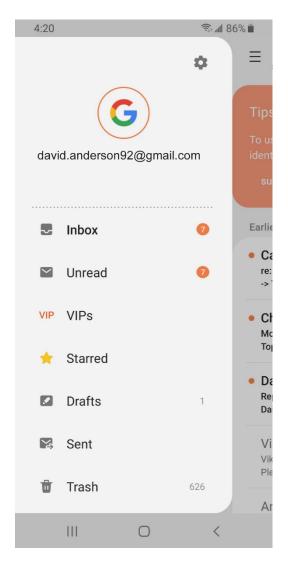


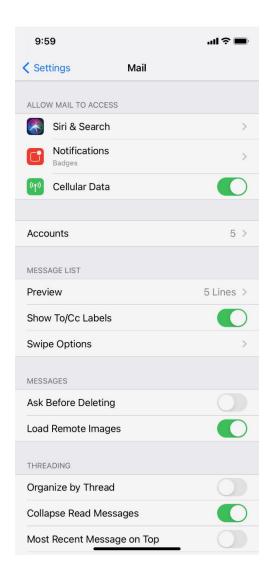
Messaging



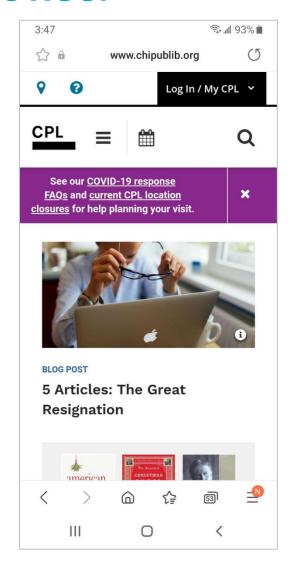


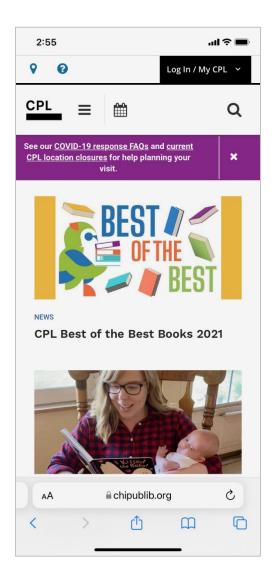
Email



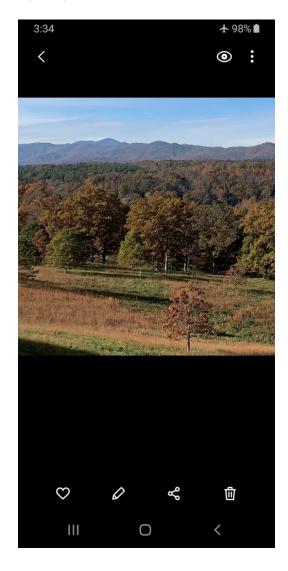


Browser



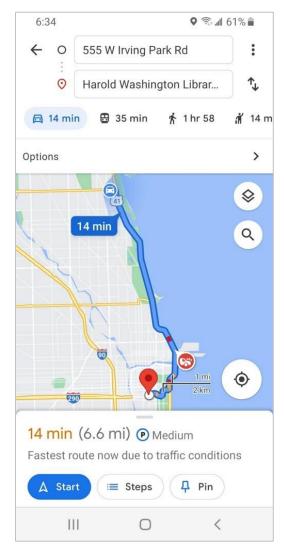


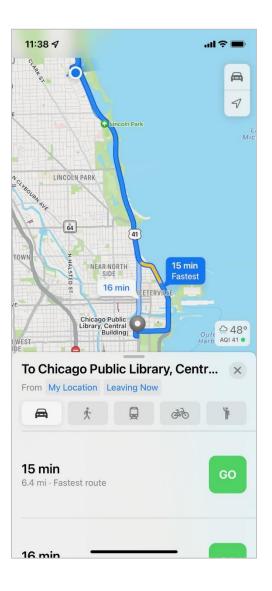
Camera





Maps





Popular Categories of Apps

Games

Streaming Video

Streaming Music







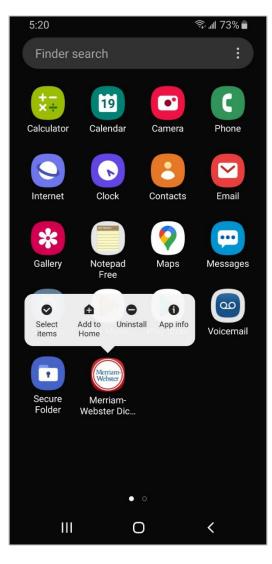
Health and Fitness

Weather

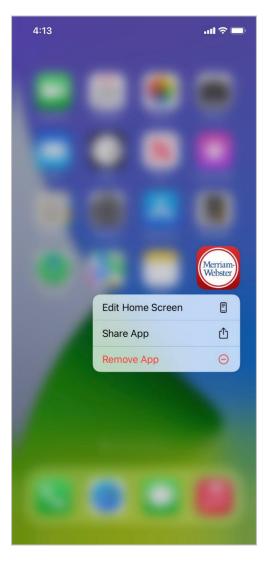




Play Store (Android)



App Store (iOS)



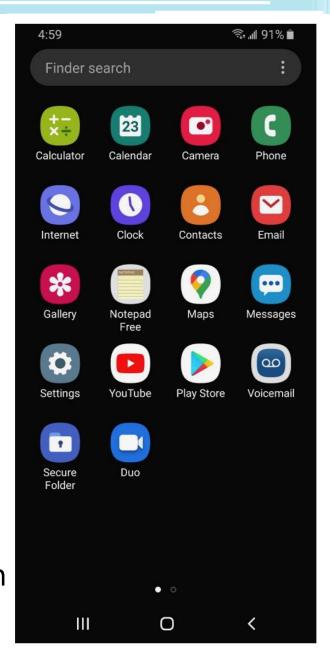
Activity #2

ACTIVITY #2: Common Apps

What app do you use to:

- 1. Send an email? _____
- 2. Search the web?
- 3. Send a text?
- 4. Record a video?
- 5. Make a phone call? _____

How do you get back to the Home Screen (iOS) or Apps view (Android) when you have an app open?



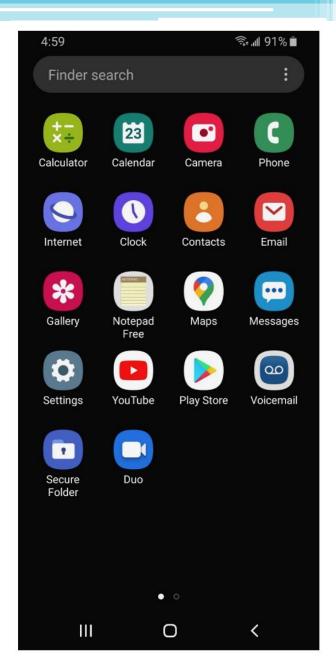
ACTIVITY #2: Common Apps

How do you get back to the Home Screen (iOS) or Apps view (Android) when you have an app open?

Open the camera app and take a picture. Show the instructor the image you took.

Open the browser and search for the PLA Digital Learn website:

https://www.digitallearn.org/ Scroll to the link about Accounts and Passwords. Tap the link and show the instructor your screen.



Settings—Getting Connected

Cellular

Need a cellular service plan

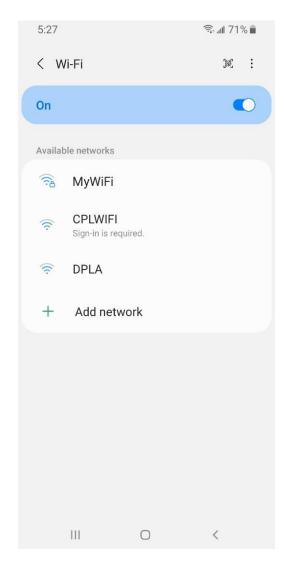


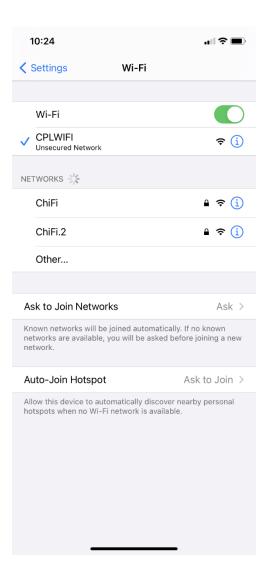
Wi-Fi

All smartphones and tablets can connect to the Internet using Wi-Fi

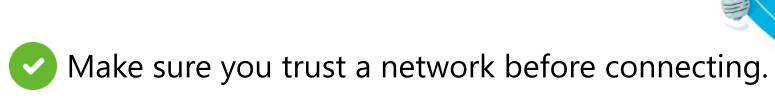


Getting Connected





Wi-Fi Security Tips

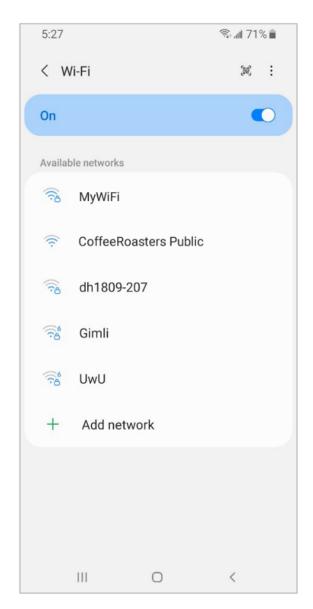


- Try not to send private information over public Wi-Fi networks.
- If you send personal information, make sure the website is secure and begins with *https*.
- Set up a password for your home network to block intruders from accessing it.

Activity #3

ACTIVITY #3: Getting Connected

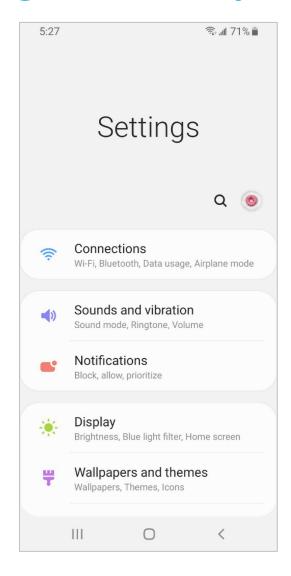
Navigate to the available Wi-Fi-Networks screen on your device. steps you took to get there.	Write down wha
Write down one of the networks that is secure (if applicable).	
Write down one that is public (if applicable).	

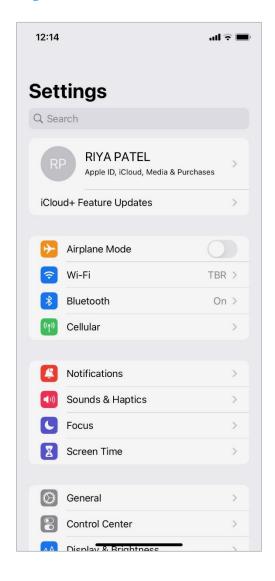


You're relaxing in a coffee shop. You want to connect to Wi-Fi and do some personal tasks on your smartphone. On your phone, you see this list of Wi-Fi networks. Which would you connect to? Why or why not?

You want to do some online banking at the coffee shop. Is this a good idea on the Wi-Fi network you're on? Why or why not?

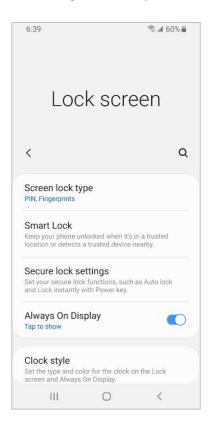
Settings—Security, Privacy, & Accessibility





Unlocking Your Phone

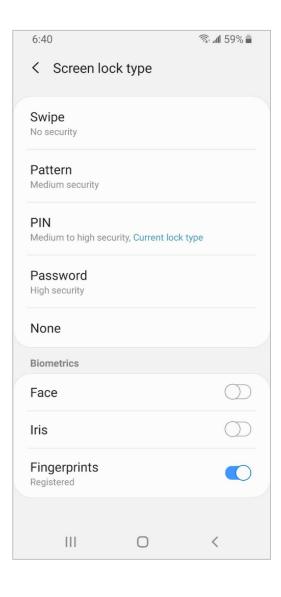
What method are using to lock and unlock your phone?





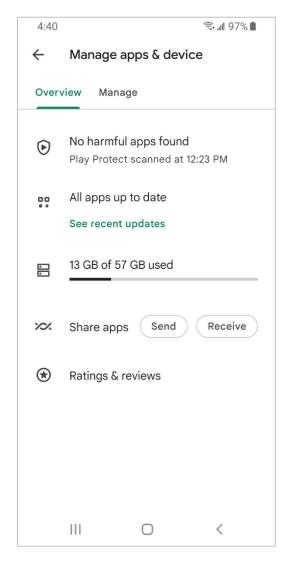


PIN or Passcode



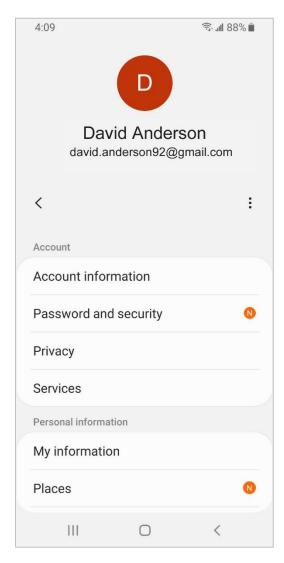


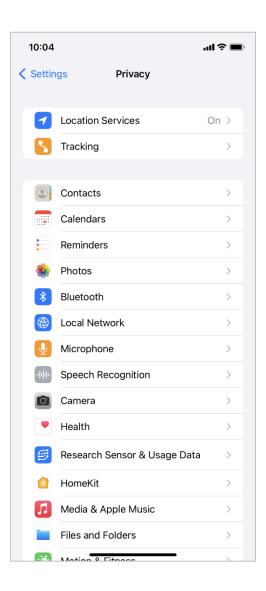
App Security



9:51	'III ≎ ■	•
Settings	General	
About		>
Software Update		>
AirDrop		>
AirPlay & Handoff		>
Picture in Picture		>
CarPlay		>
iPhone Storage		>
Background App Re	fresh	>
Date & Time		>
Keyboard		>
Fonts		>
Language & Region		>
Dictionary		>
VPN	Not Connected	>

Privacy



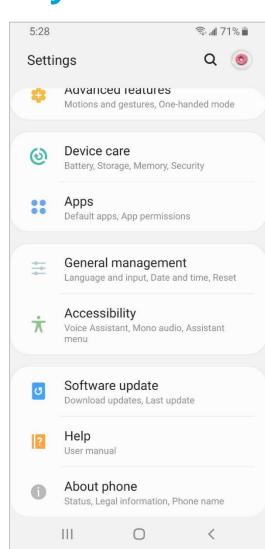


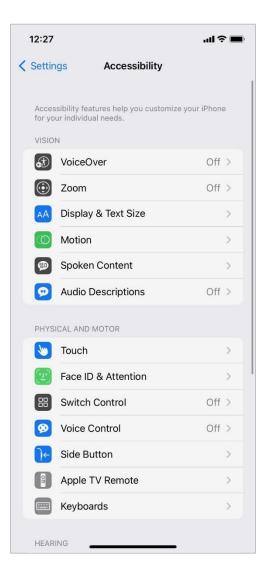
Accessibility



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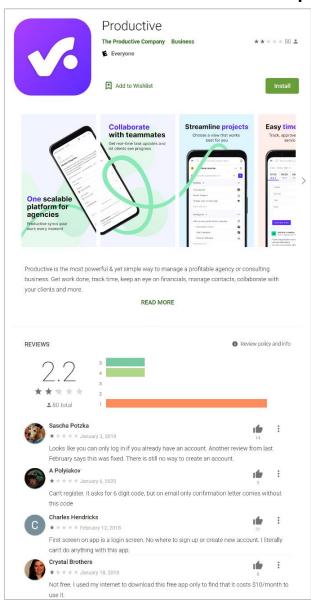


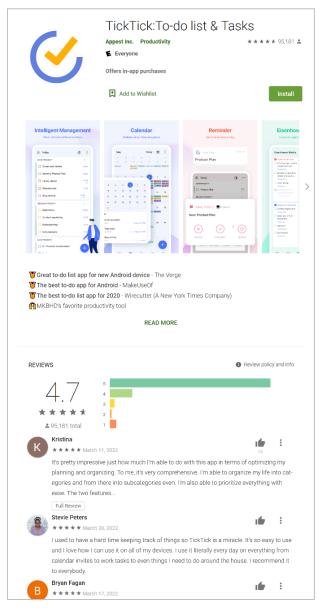




Activity #4

Which of these apps seems more trusted?





What might be a problem? How could you address it?



Security Tips

- Set a passcode on each of your devices.
- Oownload trusted apps only.
- Review your privacy settings and adjust them as needed.
- Adjust notifications to change what appears on the lock screen.
- Check that apps and the operating system are up to date.

Activity #5

In web browser address bar, type: https://www.digitallearn.org

Questions

Anything you want to ask or clarify before we end?



Congratulations!

Today you have:

- Learned about Android and iOS mobile devices
- Built skills to:
 - Navigate your device
 - Get connected to Wi-Fi
 - Identify common apps
 - Identify helpful settings
- Learned useful tips to connect to Wi-Fi and use your device safely

Today's training is provided by AT&T and the Public Library Association.

Visit sherwoodoregon.gov/library and digitallearn.org for more courses and to build confidence using technology.



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Thank you for coming!



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